

## **Frequently Asked Questions (FAQs) on COVID-19 Driver Relief Fund 3 (CDRF3)**

### **(a) Taxi drivers**

#### **1. How will taxi drivers know if they qualify for the CDRF3 scheme?**

All existing main hirers are eligible to receive the CDRF3 payouts through their taxi companies.

#### **2. How will a relief taxi driver benefit from the CDRF3 scheme?**

Similar to CDRF, the monthly payouts for the CDRF3 scheme will be provided to the main hirer. Main hirers are strongly encouraged to share the amount received with their relief drivers. Relief drivers may wish to approach their respective taxi companies for further clarification.

#### **3. What can a relief driver do if the main hirer is not willing to share CDRF3 payouts with the relief taxi hirer?**

Main hirers are encouraged to share the amount received with their relief drivers. Any disputes between drivers should be raised to their respective operators.

#### **4. I was formerly a PHC driver who had switched over to driving a taxi. Am I eligible for the CDRF3 scheme?**

In this situation, you will be eligible for the CDRF3 scheme if you:

- a) are the main hirer; and
- b) continue driving the taxi during the period of assistance i.e. 1 Oct – 30 Nov 2021.

Since you will be receiving CDRF from your taxi operator, you will not be eligible to receive CDRF through your former PHC operator.

#### **5. How will yellow top taxi drivers receive the CDRF3 payout?**

Similar to past CDRF tranches, LTA will contact yellow top taxi owners directly on the disbursement process.

### **(b) PHC drivers**

#### **6. How will PHC drivers know if they qualify for the CDRF3 scheme?**

All existing PHC drivers who qualify for CDRF will automatically qualify for the CDRF3 scheme. Similar to the CDRF, eligible drivers will receive payouts if they complete at least one trip in the preceding month of the CDRF3 disbursement period with their nominated operator. Eligible drivers will be informed by the PHC operators of their eligibility.

#### **7. Will drivers who are on multiple platforms be able to receive more CDRF payouts?**

No. Driving for multiple platforms will not increase the CDRF3 payouts provided. Drivers will be required to nominate their preferred PHC operator to disburse their CDRF3.

**8. Will PHC drivers be able to change their operator nomination for the CDRF3 scheme?**

Yes. Drivers will be able to do a re-nomination of their preferred operator to receive their CDRF3 payouts.

**9. I do not meet the criteria for the CDRF3 scheme as I provide limousine services. Can these limousine trips be counted?**

The CDRF scheme is intended to help drivers who provide taxi and PHC services to the masses prior to and during the COVID-19 pandemic. We do not consider limousine services and other niche transport services as eligible trips under CDRF unless they are performed under mainstream platforms such as Grab, GoJek, TADA, Ryde or ComfortDelgro. PHC drivers who do not qualify for the extended CDRF scheme can apply for MSF's COVID-19 Recovery Grant (CRG) if they meet CRG's eligibility criteria.

**10. I am a PHC driver sharing a vehicle with one or more PHC driver(s) who is/are eligible for the CDRF3 scheme. Will I need to share my CDRF payouts?**

Similar to the approach for CDRF, if you are eligible for the CDRF3 scheme, your CDRF payouts will be pro-rated according to the number of eligible drivers who are sharing your vehicle during the eligibility period.

**11. I was formerly a taxi driver who had switched over to driving a PHC. Am I eligible for the CDRF3 scheme?**

Please approach LTA with your details so that LTA may determine your eligibility status. PHC drivers who do not qualify for the CDRF3 scheme can approach MSF to apply for the COVID-19 Recovery Grant (CRG) if they meet the grant's eligibility criteria.

**(c) Others**

**12. Why is the Government extending CDRF? How was the quantum decided?**

The Government had earlier committed to provide \$5/vehicle/day of CDRF support in September 2021. When Singapore reverted to Phase 2 (Heightened Alert) period from 22 July to 18 August 2021, this was enhanced to \$10/vehicle/day in September 2021.

As announced by the Multi-Ministry Taskforce on 24 September 2021, community safe management measures will be tightened during the stabilisation phase from 27 September to 24 October 2021. During this period, ridership is expected to decline and drivers' livelihoods would be affected. Based on past experience, ridership is also likely to take time to recover after the measures are relaxed at the end of the stabilisation phase.

Recognising this, the Government will extend the CDRF. Under this extension, drivers will receive \$10 per vehicle per day for 31 days from October 2021, and \$5 per vehicle per day for the next 30 days.

**13. If Singapore tightens our safe management measures again, will LTA further enhance the CDRF?**

The Government has enhanced the CDRF in the past, when there was significant tightening of safe management measures. The Government will continue to actively monitor the impact of COVID-19 on the taxi and PHC sector.

**14. How do taxi and PHC drivers qualify for the CDRF3 scheme?**

All existing CDRF recipients will automatically qualify for the CDRF3 scheme. There is no need to apply. Taxi main hirers will receive CDRF payouts through rental rebates.

**15. What are the differences between the Ministry of Social and Family Development (MSF)'s COVID-19 Recovery Grant (CRG) and CDRF? Why are taxi and PHC drivers ineligible to apply for CRG if they are already receiving CDRF?**

The CDRF is a sector-specific scheme intended to support taxi and PHC drivers whose livelihoods are affected by COVID-19. On the other hand, MSF's CRG is a broad-based scheme that is intended to support employees and self-employed persons who are financially affected by COVID-19. Since both CRG and the extended CDRF scheme serve similar intents, taxi and PHC drivers should only receive support through one of these two schemes, at any one time.

**16. Can taxi and PHC drivers who do not qualify for the extended CDRF apply for MSF's CRG?**

Taxi and PHC drivers who do not qualify for CDRF can approach the Ministry of Social and Family Development to apply for the COVID-19 Recovery Grant (CRG) if they meet the grant's eligibility criteria. CRG is a broad-based scheme that is intended to support employees and self-employed persons who are financially affected by COVID-19. Since both the CRG and the CDRF serve similar intents, taxi and PHC drivers should only receive support through one of these two schemes, at any one time.

**17. If I am a P2P driver who leaves/has left the sector in 2021, will I be able to qualify for CRG?**

You may enquire with MSF on your eligibility for CRG. LTA will work with MSF to ascertain that you have left the P2P sector, and cease all CDRF scheme payments, before your CRG application is processed.

**18. If I am a CRG recipient and joined the P2P sector in 2021, will I be able to qualify for the CDRF3 scheme?**

LTA will assess new drivers' appeals for the CDRF3 scheme. If your appeal for the extended CDRF scheme is successful, your CRG payouts will cease.