

Frequently Asked Questions (FAQs) on COVID-19 Driver Relief Fund 2 (CDRF 2)
Enhancement

(a) Taxi drivers

1. I am a taxi driver. How will I know if I qualify for the latest enhancement to the CDRF?

All existing main hirers who are eligible for the CDRF 2 will automatically qualify to receive the enhancement through their operator.

2. How will a relief taxi driver benefit from this latest enhancement to the CDRF?

Similar to CDRF and the enhancement to CDRF during the earlier Phase 2 (Heightened Alert), the payouts for the latest enhancement will be provided to the main hirer. Main hirers are strongly encouraged to share the amount received with their relief drivers. Relief drivers may wish to approach their respective taxi companies for further clarification.

3. What can a relief driver do if the main hirer is not willing to share this latest enhancement to the CDRF with the relief taxi hirer?

Main hirers are encouraged to share the amount received with their relief drivers. Any disputes between drivers should be raised to their respective operators.

4. How will yellow top taxi drivers receive this latest enhancement to the CDRF?

Similar to CDRF, LTA will contact yellow top taxi drivers directly on the disbursement process.

(b) PHC drivers

5. I am a PHC driver. How will I know if I qualify for the latest CDRF enhancement?

All existing PHC drivers who qualify for the CDRF 2 payment will be eligible for the enhancement. Similar to the CDRF 2, eligible drivers will receive the enhancement through their nominated operator.

6. I am a PHC driver sharing a vehicle with one or more PHC driver(s) who is/are eligible for the enhancement to the CDRF extension. Will I need to share the extra payout?

Similar to the approach for CDRF and the enhancement to CDRF during the earlier Phase 2 (Heightened Alert), if you are eligible for this enhancement to the CDRF extension, your payouts will be pro-rated according to the number of eligible drivers who are sharing your vehicle. For example:

- If there are two eligible drivers who share one vehicle, each driver will be entitled to half of the relief quantum from the Government.

7. I do not meet the criteria for CDRF as I provide limousine services. Can these trips be counted?

The CDRF, like the Special Relief Fund, is intended to help drivers who provide taxi and PHC services to the masses prior to and during the COVID-19 pandemic. We do not consider limousine services and other niche transport services as eligible trips under the CDRF. PHC drivers who do not qualify for CDRF can approach the Ministry of Social and Family Development to apply for the COVID-19 Recovery Grant (CRG) if they meet the CRG's eligibility criteria.

(c) PHC drivers

8. What is the objective and coverage for this latest enhancement to the COVID-19 Driver Relief Fund?

CDRF is a sector-specific scheme that helps taxi and private hire car (PHC) drivers affected by COVID-19 tide over this period of economic uncertainty and depressed taxi/PHC ridership from Jan 2021. With the announcement of Phase 2 (Heightened Alert) from 22 Jul to 18 Aug 2021, drivers' income will be further impacted. As with the enhancement to the CDRF during the earlier Phase 2 (Heightened Alert), this latest enhancement will provide urgent relief to drivers as Singapore adopts tightened measures under Phase 2 (Heightened Alert). It will mirror the key elements of CDRF, including eligibility criteria and disbursement through operators. Drivers who are receiving CDRF today do not need to apply for the enhancement and will automatically receive the payouts.