Objectives of tactile indicators

The use of tactile indicators plays an important role in building inclusive streets for visually impaired pedestrians. The correct placement of tactile indicators for various situations paves the way for safe travel for the visually impaired pedestrians. Conversely, incorrect placement of tactile indicators can lead to hazardous situations. This quick guide helps Architects, Engineers and Builders to identify the correct placement of tactile indicators for various situations. There are also illustrations of common errors to be avoided.

Tactile indicators are required where footpaths intersect with driveways of developments and at-grade pedestrian crossings to guide the visually impaired pedestrians to cross these locations safely. Tactile indicators act as landmarks providing crucial information to its users and its application must be targeted. Widespread ad hoc application of tactile indicators will confuse the users, and compromise the effectiveness of the specific cue being provided. Thus, tactile indicators are not required where footpaths meet driveways to landed developments as the multiple accesses along these roads and the limited frontage of these developments diminish the benefit of installing tactile indicators. All other development types shall provide tactile indicators.

*For information on tactile indicators within buildings, please refer to BCA’s Code on Barrier Free Accessibility.

Positioning tactile indicators correctly

Follow these steps to correctly position the tactile indicators:

1. Determine whether the footpath is intersecting the driveway/road on a straight, skewed or curved portion of the driveway/road.

   **Straight**
   - (1) To help in the placement of the tactile indicators, you may draw a imaginary line offset by 300 mm from the edge of the driveway/road.
   - (2) Place 2 rows of tactile indicators touching this imaginary line as shown in Figure 1.
   - (3) Ensure that the width of the tactile indicators covers the entire width of the crossing area.

   **Skewed/Curved**
   - (1) Determine the intersecting point of the footpath and the driveway/road.
   - (2) Draw a perpendicular line from this intersection point towards the other edge of the footpath.
   - (3) Measure the base of this triangle.
     - If the distance is less than 600 mm, place a straight set of tactile indicators as shown in Figure 2.
     - If the distance is more than 600 mm, place a staggered set of tactile indicators as shown in Figure 3.
   - (4) To help in the placement of the tactile indicators, you may draw a imaginary line offset by 300 mm from the edge of the carriageway. Ensure that the top/bottom corner of the tactile indicators touch this imaginary line.
   - (5) Ensure that the width of the tactile indicators covers the entire width of the crossing area.
   - (6) As a last check, draw an imaginary line from one set of tactile indicators to the opposite set. Ensure that the imaginary lines lead to the safe crossing area footpath, between the dotted lines of the pedestrian crossing etc.

Figure 1 – Straight Driveway / Road

Figure 2 – Skewed Driveway / Road

Figure 3 – Curved Driveway / Road
Placing tactile indicators on a relatively flat area

Tactile indicators should be laid on flat area where the gradient of footpath is not steeper than 1 in 40. Any ramp should start at least 1m from the edge of carriageway (indicated as figure below). This allows the user on wheelchair or elderly persons to wait safely without being rolled over or slip whilst waiting to cross the road.

![Diagram showing flat area and gradient](image)

**Common mistakes to avoid when installing tactile indicators**

1. The purpose of a divider is to allow a 2-stage crossing for wider driveways. If a divider is proposed, there should be 2 sets of tactile indicators (each set consisting of 2 rows of tactile indicators) with a minimum interval of not less than 1200mm between them to avoid confusion to the visually impaired pedestrians. If the minimum interval is not achievable, the tactile indicators should not be provided. Consequently, the width of the driveway needs to be reduced to the minimum for safe crossing.

![Diagram showing inadequate interval between tactile indicators](image)

![Diagram showing correct interval between tactile indicators](image)

2. The tactile indicators (600mm wide) should be aligned with each other as incorrect positioning of indicators leads the visually impaired pedestrians in the wrong direction.

![Diagram showing incorrect alignment](image)

![Diagram showing correctly aligned tactile indicators](image)

3. The tactile indicators (600mm wide) shall be installed in a set to indicate the start and end point of a crossing. Incorrect provision of the tactile indicators delivers the wrong message to the visually impaired pedestrians.

![Diagram showing incomplete tactile arrangement](image)

![Diagram showing correct arrangement with starting and ending tactile sets](image)