

Dear business operator/person-in-charge,

1. The [Shared Mobility Enterprises \(Control & Licensing\) Act \(SME\(CL\)A\)](#) came into effect on 22 July 2020 to improve public safety of device sharing services. Under the Act, all businesses that offer for hire shared active mobility (AM) devices – such as bicycles, personal mobility devices (PMDs), power-assisted bicycles (PABs) and personal mobility aids (PMAs) – to be ridden in **public places** require a licence to operate in Singapore. All businesses that offer docked¹ sharing devices have been exempted from obtaining a licence under the new licensing framework, on the following conditions:
 - i. Businesses that offer for hire docked¹ motorised PMDs and PABs are exempted **until 31 March 2021 (inclusive)**.
 - ii. Businesses that offer for hire docked¹ non-motorised bicycles and/or PMAs are exempted **until further notice**.
2. Therefore, with effect **from 1 April 2021**, businesses that offer for hire **docked motorised PMDs and PABs** will require a class licence to continue operating. Affected businesses will include:

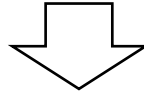
(a)	Brick-and-mortar (physical) shops and businesses providing motorised PMD and/or PAB rental services, including businesses which offer rental of such devices even if the rental business is unrelated to their primary business, e.g. hotels who rent PMDs to their guests.
(b)	Employers that provide motorised PMDs and/or PABs for use by employees as a benefit of employment or for the purpose of employment duties.

3. These businesses do not need LTA's approval to operate. However, **they will have to notify LTA on the business' identity and a description of its service offering by 1 April 2021**. It would be an offence under Section 8 of the SME(CL)A for businesses to provide docked motorised PMDs and/or PABs for hire in public spaces without notifying LTA as that will constitute as an unlicensed shared mobility service (from 1 April 2021 onwards). The flow chart below provides an overview of the general process. More details relating to the class licensing requirements and notification process will be made available progressively **from October 2020 onwards**.

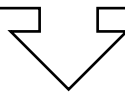
¹ Under the SME(CL)A, a device is treated as docked if it is parked or permitted to remain at rest without a rider at (a) a place that is indoors, or (b) a vehicle docking station or installation that is attached permanently to the ground for the exclusive use of a business' customers. Docked device sharing services include brick and mortar shops and businesses providing devices for hire, and entities providing devices for hire on fixed premises e.g. hotels.

(From 1Q 2021)

Businesses that offer relevant shared mobility services (as described in para 2) will have to notify LTA about the business' identity and other particulars of the service by 1 Apr 2021.



With effect from **1 Apr 2021**, your business will have to comply with the following regulatory requirements



1) Verification of theory test credentials

- **By 1H2021**, all users of **e-scooters and PABs** will be required to pass a theory test before they can ride on public paths (e-scooters and PABs) and on roads (PABs only). This is to ensure that users are familiar with the AM regulations, code of conduct and safe riding practices before they ride.
- As a class licensee, it will be an offence not to verify that users of your devices have the proper test certification before allowing them to ride on public paths (e-scooters and PABs) or roads (PABs only). We will update on how this will be operationalised at a later stage.

2) Third Party Liability Insurance

- **By 1 Dec 2020**, (i) all device-sharing operators licensed under the SME(CL)A and (ii) businesses who employ or contract riders who ride AM devices (i.e. bicycle/PMD/PAB/PMA) on public paths for work, will be required under the Active Mobility Act to ensure that their riders are **adequately covered** with third-party liability insurance for bodily injury or death.
 - Business models prescribed under **paragraph 2b (i.e. employers or companies)** have to ensure that all employees/outworkers using any AM devices (i.e. bicycle/PMD/PAB/PMA) on public paths in the performance of duties or in the course of employment or an outwork arrangement are **adequately covered** with third-party liability insurance by **1 Dec 2020**.
 - Business models prescribed under **paragraph 2a** will have to ensure that users of the motorised PMDs and/or PABs made available for hire are adequately covered with third-party liability insurance from **1 Apr 2021**.
- Further details can be found in a [separate circular](#) sent to you on 12 Oct 20.

- It will be an offence for any relevant businesses not to take reasonable and practicable means to ensure that riders are adequately covered for third party liability.

3) Installation of speedometer

- **By 1 Apr 2021**, all motorised PMDs and/or PABs made available for hire/lease/use will have to be equipped with a **working speedometer** to allow users to see the speed they are riding at.

4) Refuse hire to users who committed certain offences under the Active Mobility Act (AMA) and Road Traffic Act (RTA)

- **From 1 Apr 2021**, class licensees will have to refuse hire of any AM devices to users who have committed serious offences under the AMA and RTA when directed by LTA.

4. The above is for your information and necessary action please, thank you.