

Dear Business operator/Person-in-charge,

1. This circular provides an update to the previous industry circular sent on 30 March 2021.
2. We would like to inform you that the class licensing regime will commence on **17 May 2021** instead of 1 May 2021 (as stated in the previous industry circular) to allow more time for affected businesses¹ to make adjustments.
3. Affected businesses¹ which need to be licensed are those that provide docked² motorised PMDs and/or PABs for hire in public places, are required to notify LTA between **17 May 2021 to 16 June 2021 (both dates inclusive)** of the following information if it intends to continue providing such services:
 - a) The type of devices that they intend to offer for hire or for use;
 - b) The number of devices to be made available for hire or for use;
 - c) The registered business name;
 - d) The UEN; and
 - e) Contact details (i.e. address, phone number and e-mail address of registered business and representative(s) nominated to liaise with LTA).
4. Businesses will be liable for penalties if they offer docked² motorised PMDs and/or PABs in public places without notifying LTA.
5. Businesses should notify LTA via <https://go.gov.sg/clnotify>, which will be accessible from **17 May 2021** onwards.
6. Class licensees will have to comply with the following set of requirements as conveyed in the previous industry circular:
 - a) Verification of theory test credentials
 - The online theory test for users of e-scooters and PABs will be available from 30 June 2021. This is to ensure that users are familiar with the active mobility rules, code of conduct and safe riding practices. The e-handbooks are available for download on LTA's website at <https://go.gov.sg/amrules>.

¹ Examples of affected businesses are (but are not limited to):

- a) Brick and mortar (physical) rental shops and hotels that offer docked motorised PMD and/or PAB rental services (be it paid or not) to the general public or part thereof.
- b) Companies that provide docked motorised PMDs and/or PABs to employees for use in public places as a benefit of employment or for performance of work duties.

² Under the Shared Mobility Enterprises (Control & Licensing) Act, a device is treated as docked if it is parked or permitted to remain at rest without a rider at (a) a place that is indoors, or (b) a vehicle docking station or installation that is attached permanently to the ground for the exclusive use of a business' customers. Docked device sharing services include brick and mortar shops and businesses providing devices for hire, and entities providing devices for hire on fixed premises e.g. hotels.

- LTA will update licensees through email at a later date on the verification process to ensure that users of their devices have the proper test certification before allowing them to ride on public paths (e-scooters and PABs) or roads (PABs only). Sufficient time will be given to licensees to implement the verification process.

b) Third Party Liability Insurance

- Licensees will be required under the Active Mobility Act to ensure that users are adequately covered with third-party liability insurance for bodily injury or death.
- Businesses who currently employ or contract riders who ride AM devices (i.e. bicycle/PMD/PAB/PMA) on public paths for work are already required to ensure the above from **1 December 2020**.
- For details on insurance requirements, please refer to the <https://go.gov.sg/am-insurance>.

c) Ensure users are able to track device speed

- Licensees will have to ensure that users are able to track their speed in a safe manner when using the device.
- This can be achieved by installing a speedometer on your device or verifying that the user is able to track device speed in a hands-free manner such as through a speed tracking mobile application (e.g. on a mounted phone) or other wearable devices.

d) Refuse hire to users who had committed certain offences under the Active Mobility Act (AMA) and Road Traffic Act (RTA)

- Licensees will be directed by LTA to refuse hire to individuals found guilty of speeding or riding an AM device recklessly on public paths (offences under the AMA) or riding a PMD or PMA on roads (offence under the RTA).
- We will provide more information on the verification process in due course. Sufficient time will be given to licensees to implement the process.

7. In addition, please note that under the AMA and Regulations, businesses are not allowed to offer for hire docked² e-scooters and/or PABs that are to be used on cycling paths if they do not meet the device criteria³ or are not registered with LTA. Businesses are required to ensure that hirers of e-scooters who are below the age of 16 years old will be riding under the supervision of an adult (at least 21 years old) who has the required qualification before allowing them to hire the device. Those under 16 years of age cannot ride PABs on cycling paths even if supervised by an adult.

³ Device criteria (for all AM devices used on public paths): (1) Maximum unladen weight of 20kg; (2) Maximum width of 70cm; (3) Maximum motorised device speed of 25 km/h; and (4) certified to the UL2272 standard for motorised PMDs and EN15194 for PABs.

8. The above is for your information. Should you have further enquiries on this circular or the class licensing regime, you may contact us at: DSO_Class_Licence@lta.gov.sg.