

Frequently Asked Questions (FAQs) on Further Extension to COVID-19 Driver Relief Fund 3 (CDRF3+)

(a) Taxi drivers

1. How will taxi drivers know if they qualify for the CDRF3+ scheme?

All existing main hirers are eligible to receive the CDRF3+ payouts through their taxi companies.

2. How will a relief taxi driver benefit from the CDRF3+ scheme?

Similar to CDRF, the monthly payouts for the CDRF3+ scheme will be provided to the main hirer. Main hirers are strongly encouraged to share the amount received with their relief drivers. Relief drivers may wish to approach their respective taxi companies for further clarification.

3. What can a relief driver do if the main hirer is not willing to share CDRF3+ payouts with the relief taxi hirer?

Main hirers are encouraged to share the amount received with their relief drivers. Any disputes between drivers should be raised to their respective operators.

4. I was formerly a PHC driver who had switched over to driving a taxi. Am I eligible for the CDRF3+ scheme?

In this situation, you will be eligible for the CDRF3+ scheme if you:

- a) are the main hirer; and
- b) continue driving the taxi during the period of assistance i.e. 1 Nov – 31 Dec 2021.

Since you will be receiving CDRF from your taxi operator, you will not be eligible to receive CDRF through your former PHC operator.

5. How will yellow top taxi drivers receive the CDRF3+ payout?

Similar to past CDRF tranches, LTA will contact yellow top taxi owners directly on the disbursement process.

(b) PHC drivers

6. How will PHC drivers know if they qualify for the CDRF3+ scheme?

All existing PHC drivers who qualify for CDRF will automatically qualify for the CDRF3+ scheme. Similar to the CDRF, eligible drivers will receive payouts if they complete at least one trip in the preceding month of the CDRF3+ disbursement period with their nominated operator. Eligible drivers will be informed by the PHC operators of their eligibility.

7. Will drivers who are on multiple platforms be able to receive more CDRF payouts?

No. Driving for multiple platforms will not increase the CDRF3+ payouts provided. Drivers will be required to nominate their preferred PHC operator to disburse their CDRF3+.

8. Will PHC drivers be able to change their operator nomination for the CDRF3+ scheme?

Yes. Drivers will be able to do a re-nomination of their preferred operator to receive their CDRF3+ payouts.

9. I do not meet the criteria for the CDRF3+ scheme as I provide limousine services. Can these limousine trips be counted?

The CDRF scheme is intended to help drivers who provide taxi and PHC services to the masses prior to and during the COVID-19 pandemic. We do not consider limousine services and other niche transport services as eligible trips under CDRF unless they are performed under mainstream platforms such as Grab, GoJek, TADA, Ryde or ComfortDelgro. PHC drivers who do not qualify for the enhanced and extended CDRF scheme can apply for MSF's COVID-19 Recovery Grant (CRG) if they meet CRG's eligibility criteria.

10. I am a PHC driver sharing a vehicle with one or more PHC driver(s) who is/are eligible for CDRF3+ scheme. Will I need to share my CDRF payouts?

Similar to the approach for earlier tranches of CDRF, if you are eligible for CDRF3+ scheme, your CDRF payouts will be pro-rated according to the number of eligible drivers who are sharing your vehicle during the eligibility period.

11. I was formerly a taxi driver who had switched over to driving a PHC. Am I eligible for the CDRF3+ scheme?

Please approach LTA with your details so that LTA may determine your eligibility status. PHC drivers who do not qualify for the CDRF3+ scheme can approach MSF to apply for the COVID-19 Recovery Grant (CRG) if they meet the grant's eligibility criteria.

(c) Others

12. Why is the Government enhancing and extending CDRF? How was the quantum decided?

As announced by the Multi-Ministry Taskforce on 20 Oct 2021, the Stabilisation Phase will be extended to 21 Nov 2021. During this period, ridership is expected to remain depressed, and drivers' livelihoods would continue to be affected. Based on past experience, ridership is also likely to take time to recover after the measures are relaxed.

Recognising this, the Government will enhance the current tranche of CDRF and further extend it by another 31 days when the current tranche ends after Nov 2021. With this latest round of support, drivers will receive an enhanced CDRF payout of \$10 per vehicle per day (up from \$5 per vehicle per day) for 30 days in Nov 2021, and \$5 per vehicle per day for 31 days from Dec 2021.

13. If Singapore tightens our safe management measures again, will LTA further enhance the CDRF?

The Government has enhanced the CDRF in the past, in response to significant tightening of safe management measures. The Government will continue to actively monitor the impact of COVID-19 on the taxi and PHC sector.

14. How do taxi and PHC drivers qualify for the CDRF3+ scheme?

All existing CDRF recipients will automatically qualify for the CDRF3+ scheme. There is no need to apply. Taxi main hirers will receive CDRF payouts through rental rebates.

15. What are the differences between the Ministry of Social and Family Development (MSF)'s COVID-19 Recovery Grant (CRG) and CDRF? Why are taxi and PHC drivers ineligible to apply for CRG if they are already receiving CDRF?

The CDRF is a sector-specific scheme intended to support taxi and PHC drivers whose livelihoods are affected by COVID-19. On the other hand, MSF's CRG is a broad-based scheme that is intended to support employees and self-employed persons who are financially affected by COVID-19. Since both CRG and the extended CDRF scheme serve similar intents, taxi and PHC drivers should only receive support through one of these two schemes, at any one time.

16. Can taxi and PHC drivers who do not qualify for the extended CDRF apply for MSF's CRG?

Taxi and PHC drivers who do not qualify for CDRF can approach the Ministry of Social and Family Development to apply for the COVID-19 Recovery Grant (CRG) if they meet the grant's eligibility criteria. CRG is a broad-based scheme that is intended to support employees and self-employed persons who are financially affected by COVID-19. Since both the CRG and the CDRF serve similar intents, taxi and PHC drivers should only receive support through one of these two schemes, at any one time.

17. If I am a P2P driver who has left the sector, will I be able to qualify for CRG?

You may enquire with MSF on your eligibility for CRG. LTA will work with MSF to ascertain that you have left the P2P sector, and cease all CDRF scheme payments, before your CRG application is processed.

18. If I am a CRG recipient and joined the P2P sector in 2021, will I be able to qualify for the CDRF3+ scheme?

LTA will assess new drivers' appeals for the CDRF3+ scheme. If your appeal for the CDRF3+ scheme is successful, your CRG payouts will cease.

19. How will the Government ensure that taxi and PHC drivers do not receive both the CRG and the CDRF (i.e. double-dipping)?

LTA and MSF have worked closely to ensure double dipping does not occur. Drivers who qualify for the CDRF3+ scheme will also need to acknowledge specific terms and conditions that state they will not be considered for CRG.