Annex A

User guide to the New "Report PMD/PAB incident" feature

To submit a report, click on the "Report PMD/PAB incident" feature in the Land Transport Authority MyTransport.SG application to record and/or upload a video recording or Report PMD/PAB Incident (New) photograph of an incident. Bus Arrival Time Bus Services MRT/LRT TL SimplyGo Traffic Cameras Traffic News ERP COE P Parking Availability 0 4

Feedback providers should, as far as possible, try to record the identification ŵ X REPORT PMD/PAB INCIDENT numbers of the devices and details of their sightings such as the date and time. If you wish to report errant rider behaviour or an accident involving personal mobility devices (PMDs) or power-assisted bicycles (PABs), take a photo or record a video and send it to us via this app. Submit Video Video Library Video Submit Photo Camera For feedback on devices other than PMDs and PABs, please visit www.lta.gov.sg/feedback You will also be asked to provide the REPORT PMD/PAB INCIDENT details of the incident i.e. date, time and location, as well as the identification number of the device involved in the incident. If you encounter an accident, please make a Police Report. Date of Sighting * 09-07-2019 Time of Sighting * 20:15 Place of Sighting * 3000 ANG MO KIO AVENUE 8 YIO CHU KANG ... Device Identification Number 134AB Accident [Note: Please also make a police report. We will pass the information that you submitted here to the police for follow-up.] Errant behaviour

NEXT

Lastly, to complete the submission of the incident to LTA, you will also be required to provide your name and contact details. LTA may contact you for further details regarding the incident reported.

