

Details on disposal process

Eligibility Criteria

To be eligible* for the early disposal incentive, the registered e-scooter must fulfil these conditions:

- be registered with LTA;
- be affixed with a Registration Mark and Identification Mark;
- the Registration Mark affixed on the e-scooter is not tampered with or otherwise display the word “void” on the Registration Mark. If the Registration Mark is damaged due to wear and tear, at least one legible character on the Registration Mark must match the corresponding character on the identification Mark; and
- be disposed of at any designated disposal points listed in **Annex A** by 30 Nov 2019.

To be eligible* for the early disposal incentive, the applicant must:

- be the registered owner recorded in LTA’s register of e-scooters; and
- maintain a valid bank account number in Singapore for crediting the early disposal incentive

**LTA reserves the sole right and discretion to decide on the eligibility of any applicant and registered e-scooter for the early disposal incentive.*

How to dispose of your registered e-scooter:

Step 1: Login to www.onemotoring.com.sg with your SingPass/CorpPass.

Step 2: On the dashboard, at the “Your vehicles” section, click on the tab of your e-scooter registration number and click on “E-scooter Disposal”.

Step 3: Complete the online application form for E-scooter Disposal. You will receive a confirmation SMS on your mobile phone upon completing the online application.

You need the following information to complete the application form:

- Your e-scooter registration number;
- Your mobile number;
- Your bank account details; and
- Authorised representative’s name, identification number and mobile number (if you are authorising another person to dispose of the e-scooter at the disposal point on your behalf).

Frequently Asked Questions

S/N	Question	Answer
1	My e-scooter was deregistered before LTA’s announcement of the early disposal incentive scheme, but I still have the e-	Deregistered e-scooters do not qualify for the early disposal incentive. However, you may still bring your deregistered e-scooter(s) to any

	scooter with me. Will I receive the incentive if I bring my deregistered e-scooter to the disposal points?	disposal points designated at Annex A and dispose of it for free.
2	I do not have a SingPass account. How can I apply to dispose of my e-scooter?	<p>If you are eligible for SingPass, you will need to set up your SingPass account at www.singpass.gov.sg. If you have forgotten your password, please reset your SingPass password before completing the form.</p> <p>If you are not eligible for SingPass, you may approach your colleague, relative, or friend who is a SingPass holder to submit the online disposal application on your behalf.</p> <p>Please note that the person submitting the form will be required to provide the following information:</p> <ul style="list-style-type: none"> (1) His or her mobile number; (2) Your (Owner's) e-scooter number; and (3) the last 4 characters of your (Owner's) ID.
3	Can I authorise someone else to bring the physical e-scooter to the disposal point on my behalf?	<p>Yes, you may authorise someone else to dispose of your e-scooter on your behalf if you submit the application with your own SingPass. You will have to provide the identification number and contact details of the person you authorised in the online application form.</p> <p>If you are not eligible for SingPass, and someone else made the application on your behalf with their SingPass/CorpPass, you must personally bring the physical e-scooter to the disposal point.</p>
4	How can I apply for the disposal on behalf of someone?	<p>To apply for disposal on behalf of another person, login with your SingPass/CorpPass at www.onemotoring.com.sg and follow the step-by-step instructions.</p> <p>You will have to provide the e-scooter registration number and identification details of the registered owner of the e-scooter. However, please note that the registered owner of the e-scooter has to personally bring the e-scooter to the disposal point.</p>
7	My registered e-scooter has only the Identification Mark but not the Registration Mark. Is it eligible for the early disposal incentive?	E-scooters must have both the Identification Mark and Registration Mark affixed to be considered for the early disposal incentive.

8	My registered e-scooter's Registration Mark is damaged. Is it eligible for the early disposal incentive?	E-scooters with Registration Marks properly affixed but damaged from normal wear and tear will continue to be eligible for the early disposal incentive as long as there is no sign of it being tampered with, and the characters on the Registration Mark are legible.
9	I do not have time to bring down my registered e-scooter to the designated disposal points. Can I arrange for my own recycler to pick up my device?	<p>Please note that the early disposal incentive and waiver of disposal fee will only be applicable to registered owners when the devices are brought to LTA's designated disposal points at Annex A for disposal.</p> <p>If you choose to proceed with your private arrangement with a recycler to dispose of your registered non-UL2272 e-scooter, you will not be eligible for the early disposal incentive. You will also have to deregister your registered e-scooter separately.</p>
10	I do not have a bank account. Can I receive the incentives in cash or cheque?	You are required to have a valid bank account in Singapore in order to receive your early disposal incentive.
11	Do I need to separately deregister my e-scooter after I have disposed of it at the disposal point?	No, you do not need to submit a separate application to deregister your e-scooter. Upon the disposal of your e-scooter, the registration status of your e-scooter will be updated by LTA as deregistered.
12	When is the last day to be eligible for the early disposal incentive?	<p>To be eligible for the early disposal incentive, you must submit an online disposal application and bring your registered e-scooter for disposal at any of the disposal points in Annex A by 30 Nov 2019.</p> <p>If you are not eligible for SingPass account and is unable to get someone else to make the application on your behalf with their SingPass/CorpPass, and wish to apply in person at LTA's Sin Ming Office, you need to visit us by 30 Nov 2019 with your identity document and photocopy of your bank account statement/book. LTA staff will collect your registered e-scooter for disposal, before considering your eligibility for the early disposal incentive.</p>
13	Will I be notified when I receive the \$100 early disposal incentive?	You will receive an e-letter (for GIRO credit) or SMS (for PayNow) from LTA once the early disposal incentive has been successfully deposited into your bank account.

14	Do I need to submit multiple disposal applications online if I am disposing more than one e-scooter?	You will need to submit one disposal application for each registered e-scooter.
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