

List of Key Initiatives

No.	Initiative	Period
1.	Appreciation Wall at Kent Ridge MRT Station	August 2020
2.	Caring SG Commuters Committee Dialogue Session with National University of Singapore Students' Union (NUSSU)	September 2020
3.	Distribution of hand sanitisers to vulnerable commuters with National University of Singapore Students' Union (NUSSU)	September 2020
4.	Launch of Caring SG Commuters Portal	September 2020
5.	Caring SG Commuters Committee Video Series	September – December 2020
6.	Go-Ahead Singapore's "Helping Hand" Trial	November 2020
7.	SBST's CARES Kindness Month	October 2020
8.	SBST's Engagements with Persons with Disabilities to enhance their travel experience	October – November 2020
9.	SBST's "Encourage the Heart" posters in collaboration with the Methodist Girls' Secondary School	October 2020 – March 2021
10.	"Be That Special Someone Today" Webinar	December 2020
11.	Caring Hero Training Camp	December 2020
12.	Presentation of Caring Commuter Award 2020	January 2021
13.	Heart Zone @ Jurong East Bus Interchange	January 2021
14.	Heart Zone @ Kent Ridge MRT station	February 2021
15.	Nursing room by Hegen at Jurong East Bus Interchange	February 2021
16.	Public Bus Inclusivity Course with Rulang Primary School	April 2021
17.	Call for Caring Commuter Champions	Ongoing
18.	Heart Zone @ Pasir Ris Bus Interchange	July 2021
19.	Project CompassioNATION in collaboration with Republic Polytechnic	September 2021
20.	CARE Map and Caring Commuter Messages artwork designed by Republic Polytechnic (installed at Woodland Integrated Transport Hub)	November 2021
21.	Public Bus Inclusivity Course with students from the National University of Singapore	Upcoming on 30 November 2021
22.	Heart Zone @ Bukit Batok Bus Interchange, Woodlands Integrated Transport Hub and Yishun Integrated Transport Hub	Upcoming in December 2021
23.	Presentation of Caring Commuter Award 2021	Upcoming in December 2021
24.	Tower Transit Singapore's Public Bus Confidence Course	Ongoing
25.	Tower Transit Singapore's Public Bus Inclusivity Course	Ongoing
26.	Tower Transit Singapore's Student Co-Host Programme	Ongoing
27.	Tower Community Store in partnership with SG Enable	Ongoing
28.	SMRT's Dementia Assistance Initiatives (e.g. training staff to use the Dementia Friends mobile application and helping to identify and assist passengers who may have dementia)	Ongoing
29.	SBST's Bus Safety Awareness Campaign for the elderly	Ongoing
30.	SBST's Escalator Safety Awareness Campaign for the elderly	Ongoing