

Illustrations of Guidelines to Contributing to a Caring Commuting Culture



Joyful Rides for all

Beep! Beep! Beep!

Thank you!

Alight here!

Harrie is a commuter who is hard-of-hearing



Scan me for details

Caring Commuter Week 2022

5 - 12 November 2022

Here are some ways you can help

Give Time Wave your hands to get their attention if the commuter does not respond	Give Care Understand that commuters who are deaf or hard-of-hearing may not hear you, and are not ignoring you	Give a Hand Use visuals or text on your phone to communicate	Give Thanks Say thanks to commuters who have offered to help
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Caring SG Commuters

Land Transport Authority
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Rorie is a commuter with dementia



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Here are some ways you can help

Give Time

If possible, accompany the commuter to their destination

Give Care

If someone seems lost, proactively reach out to them in a gentle, friendly manner

Give a Hand

Offer clear and simple instructions to help the commuter

Give Thanks

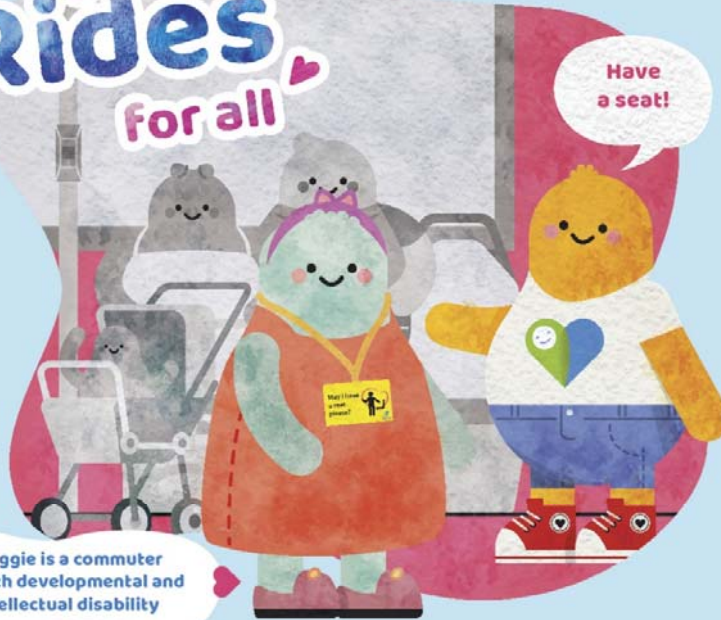
Say thanks to commuters who have offered to help



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Maggie is a commuter with developmental and intellectual disability



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Here are some ways you can help

Give Time

Allow time and space for the commuter to recompose themselves, before attempting to communicate

Give Care

Seek first to understand and show empathy

Give a Hand

Assess the situation and ask if the commuter requires any help before providing it; do not take it personally if the commuter declines

Give Thanks

Say thanks to commuters who have offered to help

