

ANNEX A – Trial wayfinding initiatives at Serangoon station

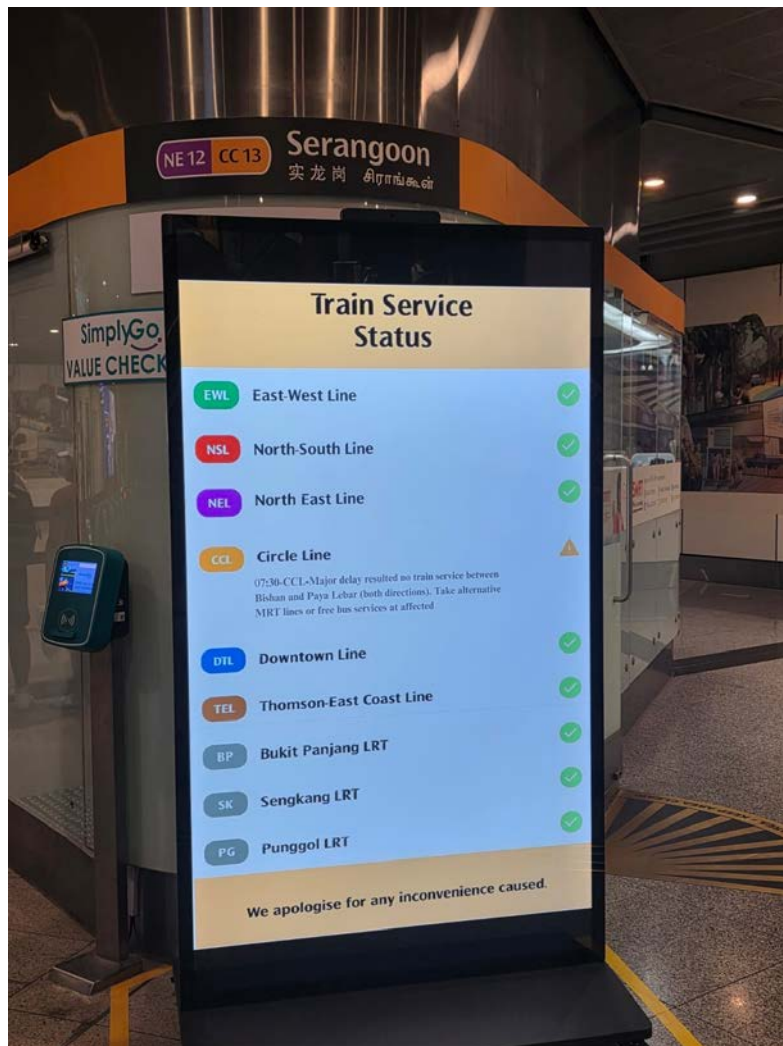


Photo 1: Digital signs with colour-coded statuses of rail lines, to help commuters better plan their journeys. These can also be switched to display more information on alternative routes.



Photos 2, 3: Digital screens at key locations display regular directions during normal train services but can be switched to display directions to alternative travel options during disruptions.





Photos 4, 5, 6: Flashing arrows are activated for commuters in the event that disruptions occur, to guide them to the closest exit or bus bridging points.



Photo 7: Permanent bus bridging point signs aim to help commuters familiarise themselves with the correct bus stops early, in the event of a disruption.



Photo 8: Commuters who are seeking train service updates while inside trains can scan the QR codes, placed beside the route maps and around the gangways.