



Moving Lite Towards a Greener Tomorrow

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CHAN HENG LOON ALAN Chairman

# Moving Lite Towards a Greener Tomorrow

LTA seeks to deliver dependable and efficient land transport services for Singapore. Beyond infrastructure, we are creating liveable spaces with cleaner air and nurturing healthier and active lifestyles. We aim to provide a welcoming environment with safe networks, paths and public spaces for everyone to enjoy.

#### **Building Connections**

Public transport is at the heart of our carlite and move-lite ambitions.

We recently expanded our rail network with the opening of the Thomson-East Coast Line 4 (TEL4) in June 2024, adding seven new stations and bringing 180,000 households closer to an MRT station. 380,000 excited visitors showed up for the Public Preview event to celebrate this milestone.

Works on the Jurong Region Line (JRL) and Cross Island Line (CRL) are progressing well, and we are on track to "close the loop" of the Circle Line (CCL) by 2026. The upcoming Punggol Coast MRT station on the North East Line extension will reduce

travel time for the residents to the city by some 15 minutes. The Bukit Panjang LRT (BPLRT) is also undergoing upgrading and renewal to replace its first-generation light rail vehicles. The Teck Lee LRT station newly-opened in August, located on the Punggol West loop of the Sengkang-Punggol LRT (SPLRT), will enhance connectivity to the Singapore Institute of Technology and Punggol Digital District.

We celebrated the completion of the renewal of the North-South and East-West Lines' (NSEWL) six core component systems in October 2023. This will boost reliability for many years to come.

The Johor Bahru–Singapore Rapid Transit System Link is progressing on schedule. When completed, it will take just five minutes to travel between the two countries!

Buses complement our rail network, including for first-and-last-mile connections. The Jurong Town Hall Bus Interchange which opened in November 2023, improves intratown connectivity. To maintain high service standards, 630 buses are being refurbished,

while 360 electric buses will progressively replace diesel buses.

While we make improvements to our rail network, we are also making adjustments to our bus network. The recently announced Bus Connectivity Enhancement Programme will see up to \$900 million invested over the next eight years to improve bus services, and provide residents with alternative travel options. As new developments are completed and travel patterns evolve, we will review and adjust the bus network.

#### **Nurturing Inclusive Communities**

An additional \$1 billion will be channelled over the next decade to create safer and more inclusive streets for everyone, including those with mobility challenges. These include bus stops with more seniorfriendly features, covered linkways connecting MRT stations to Friendly Streets, and pedestrian overhead bridges with elevators for barrier-free access.

We completed our first Friendly Streets pilot in Ang Mo Kio in July 2024, and work is progressing well in other pilot towns like Bukit Batok West, Tampines, Toa Payoh and West Coast. With strong community support, we plan to expand Friendly Streets to 10 more towns.

The upcoming North-South Corridor's surface streets will feature more space for walk, cycle and ride activities and community uses. As construction progresses, we are working with NParks



and stakeholders on what they would like to have in these surface spaces. LTA is also seeking a design team to develop a Master Plan for these surface streets.

Most residents will progressively have access to cycling paths in their town. By 2030, we will expand the network from 600km of cycling paths to 1,300km with new routes in areas like Bukit Merah, Kallana and Clementi. At the same time, we have stepped up regulations and enforcement to promote safety for all path users.

#### **Shrinking Our Carbon Footprint**

To encourage the adoption of greener vehicles, we have deployed around 6,000 electric vehicle (EV) charging points across Singapore, including more than a third of HDB carparks. By end 2025, all HDB carparks will be equipped with EV chargers. In addition, 120 fast chargers are being progressively installed at about 60

carparks in HDB commercial buildings and town centres.

We have extended EV adoption incentives and enacted an EV Charging Act to regulate safe charging practices.

Beyond EVs, we have reduced energy consumption through the SWITCHOFF initiative, which turns off lights at selected bus stops, covered walkways and EMAS electronic displays during early morning hours, saving around 47,000kWh each month.

As part of our commitment to sustainability, LTA established a Green Bond Framework (GBF) in July 2024 to facilitate the issuance of green bonds for funding new and existing projects with environmental benefits. This framework is aligned with the Green Bond Principles (GBP) set by the International Capital Market Association (ICMA).

#### Innovating for the Future

Gearing up for the future, LTA is streamlining processes to make it easier for businesses and the public to engage with our services. such as digitalising processes for vehicle registration. We are collaborating with local and international partners to explore new technologies, and upskilling workers to meet the evolving needs of the industry.

I wish to express my deepest appreciation to all our dedicated land transport workers. public transport operators, partners, unions and LTA colleagues. Their commitment, passion and expertise have been instrumental to the success of our initiatives and projects. They ensure our transport system runs smoothly today and prepare us for the future.

Our journey is an ongoing endeavour. LTA will continue to push boundaries, embrace innovation, and actively engage with our citizens to ensure that our transport system remains responsive, inclusive and sustainable. We are committed to build. adjust and innovate as technology and environmental conditions evolve to meet the needs of commuters.

# **Board of Directors**



Mr Chan Heng Loon Alan Chairman Land Transport Authority



Mr Richard Lim Cherng Yih **Deputy Chairman** Land Transport Authority

Chairman Synapxe Pte Ltd

Chairman **Energy Market Authority** 



Mr Ng Lang **Chief Executive** Land Transport Authority



Mr Mohd Sa'at Bin **Abdul Rahman** President Islamic Religious Council of Singapore (Muis)

Berita Harian, SPH Media Trust

\*Consultant



Mdm Zuraidah Abdullah **Chief Executive Officer** Yayasan MENDAKI



Dr Bicky Bhangu President SE Asia, **Pacific & South Korea** Rolls-Royce Singapore Pte Ltd



Mr Cheng Hsing Yao **Group Chief Executive Officer GuocoLand Limited** 



Mr Cheong Chee Hoo **Chief Executive Officer** DSO National Laboratories

\*Accurate as at 29 August 2024.

# Board of Directors



Mr Frederick Chew Chih Chiang Chief Executive Officer Agency for Science, Technology and Research





Mr Michael Chin Yong Kok President for Projects Development Mandai Wildlife Group



Ms Deborah Ho
Country Head of Singapore
& Regional Head of
Southeast Asia
BlackRock (Singapore) Limited



Ms Hwang Yu-Ning Chief Executive Officer National Parks Board



Mr Lim Zhi Jian
Deputy Secretary
(Land & Communications)
Ministry of Transport



Mr Nagaraj Sivaram Chartered Accountant



Er. Prof. Tan Thiam Soon Institute Professor Singapore Institute of Technology



Ms Elaine Tay
Partner
M/s Rajah & Tann
Singapore LLP



Mr Melvin Yong Yik Chye
Assistant
Secretary-General
National Trades Union Congress

# **Board** Committees

#### SENIOR TENDER BOARD (STB)

**CHAIRMAN** 

Mr Chan Heng Loon Alan

Mr Richard Lim Cherna Yih

Mr Ng Lang

**MEMBERS** 

Mr Cheong Chee Hoo Mr Michael Chin Yong Kok Mr Nagaraj Sivaram

Mr Mohd Sa'at Bin Abdul Rahman

Fr. Prof. Tan Thiam Soon

LEADERSHIP, DEVELOPMENT & REMUNERATION COMMITTEE (LDRC)

**CHAIRMAN** Mr Chan Heng Loon Alan

Mr Richard Lim Cherna Yih

Mr Ng Lang

**MEMBERS** 

Mr Frederick Chew Mr Lim 7hi Jian

**SECRETARIAT** 

**SECRETARIAT** 

Ms Chee Huey Mien

Director, Procurement

Mr Ang Heng

Chief Human Resource Officer

#### **AUDIT COMMITTEE (AC)**

**CHAIRMAN** 

**MEMBERS** 

Mr Nagaraj Sivaram Mr Mohd Sa'at Bin Abdul Rahman

Ms Elaine Tay

Mdm Zuraidah Abdullah

#### **SECRETARIAT**

Ms Stacey Tee Hwee Tena Director, Internal Audit

#### FINANCE & INVESTMENT COMMITTEE\* (FIC)

**CHAIRMAN** 

**MEMBERS** 

Ms Hwana Yu-Ning Mr Na Lana

Mr Chena Hsina Yao Ms Deborah Ho Mr Lim Zhi Jian

**SECRETARIAT** 

Ms Yong Yenn Leng Chief Financial Officer

#### RISK & SAFETY GOVERNANCE COMMITTEE+ (RSGC)

**CHAIRMAN** 

Er. Prof. Tan Thiam Soon

**DEPUTY CHAIRMAN** 

Mr Michael Chin Yong Kok

Mr Cheong Chee Hoo

**MEMBERS** 

Mr Na Lana Dr Bicky Bhangu

Ms Elaine Tay

Mr Melvin Yong Yik Chye

#### **SECRETARIAT**

Ms Sim Phei Sunn

Director, Transformation Officer

#### CYBERSECURITY AND SYSTEM RESILIENCE ADVISORY COMMITTEE (CSRAC)

**CHAIRMAN** 

**MEMBERS** Mr Ng Lang

Mr Frederick Chew

Mr Melvin Yong Yik Chye

**SECRETARIAT** 

Mr Peter Quek Group Director, Information Technology, Cybersecurity

& Diaital Services

#### ASSET MANAGEMENT GOVERNANCE COMMITTEE (AMGC)

**CHAIRMAN** 

Mr Richard Lim Cherna Yih

**MEMBERS** Mr Ng Lang

Dr Bicky Bhangu Ms Deborah Ho

Mdm Zuraidah Abdullah

**SECRETARIAT** 

Mr Adrian Cheong Wah Onn Group Director, Rail Asset, Operations & Maintenance

#### PLANNING COMMITTEE (PC)

**CHAIRMAN** 

Mr Chan Heng Loon Alan

**MEMBERS** 

Mr Richard Lim Cherna Yih

Mr Ng Lang

Mr Cheng Hsing Yao Ms Hwang Yu-Ning Mr Lim Zhi Jian

Er. Prof. Tan Thiam Soon

**SECRETARIAT** 

Ms Lina Lim

Group Director, Policy & Planning

<sup>\*</sup>Originally termed the Finance, Establishment & Investment Committee (FEIC)

<sup>+</sup>Risk Management Committee (RMC) merged with Safety Governance Advisory Committee (SGAC)

# Senior Management





Ng Lang Chief Executive Land Transport Authority



Goh Teck Seng

Deputy Chief Executive

Corporate & Development



Yee Boon Cheow

Deputy Chief Executive
Infrastructure & Development



Jeremy Yap Weng Lock
Deputy Chief Executive
Public Transport, Policy
& Planning



Lam Wee Shann

Deputy Chief Executive

Technology



Yap Boon Leong
Senior Group Director
North-South Corridor



Yeo Teck Guan
Senior Group Director
Public Transport



Chang Kin Boon
Senior Group Director
Rail (Civil)

**Group Director**Rail Infrastructure & Expansion



Ng Kee Nam
Senior Group Director
Thomson-East Coast &
Cross Island Lines



Alvin Chia Beng Teck
Senior Group Director
Traffic & Road Operations

# Senior Management





Chan Boon Fui Group Director Active Mobility



Helen Lim Kwee Kee
Group Director
Corporate Communications



Yong Yenn Leng
Chief Financial Officer



Ang Heng Chief Human Resource Officer



Alison Tan Sor Luan
Chief Learning Officer



Winston Cheng Howe Ming General Counsel



Peter Quek Ser Hwee
Group Director
Information Technology,
Cybersecurity & Digital Services



Dr Goh Kok Hun
Group Director
Infrastructure Design
& Engineering



**Group Director**Policy & Planning



**Dr Chuai Chip Tiong Group Director**QSMO, Community &
Customer Engagement

# Senior Management





Adrian Cheong Wah Onn Group Director Rail Asset, Operations & Maintenance



Chia Choon Poh
Group Director
Rail (Electrical & Mechanical)



**Dr Samuel Chan Wai Group Director**Rail / Road Systems
Engineering



Lew Yii Der
Group Director
Safety & Contracts



Mark Tan Kiak Yang Group Director Technology & Industry Development



Roy Kee Jiu Hwai Group Director Vehicle Services



Chandrasekar s/o Palanisamy Group Director Road & Commuter Infrastructure Development

Chief Engineer Road & Traffic

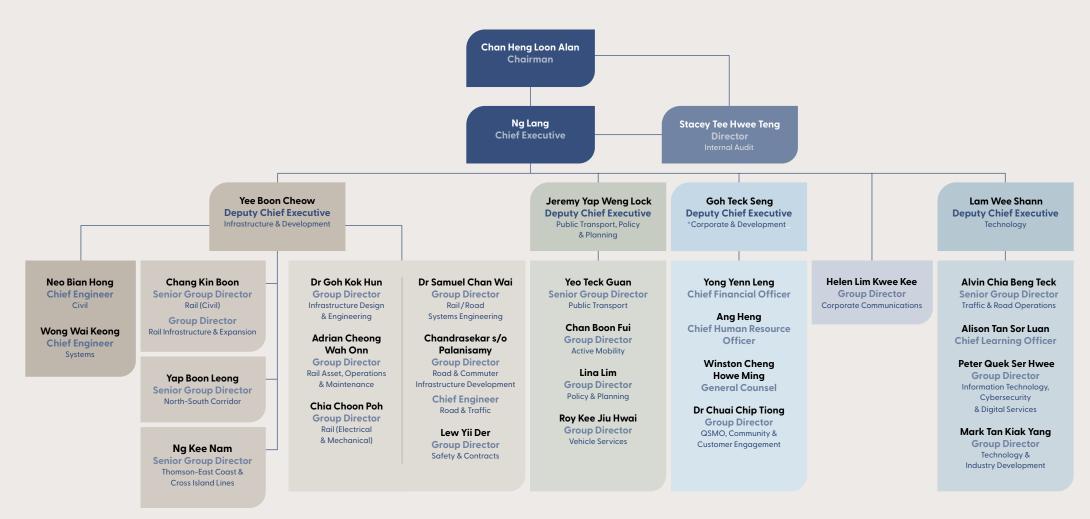


Neo Bian Hong Chief Engineer Civil



Wong Wai Keong Chief Engineer Systems

# Organisational Structure



Note: Accurate as at September 2024.

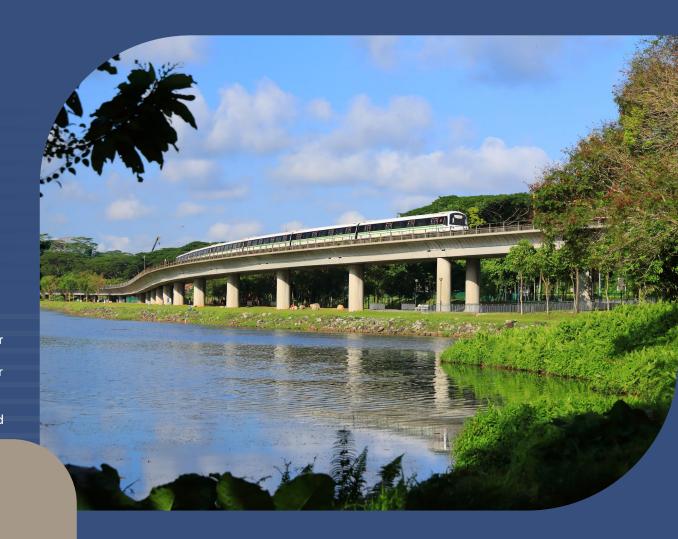
\*Includes Customer Experience Office
and Transformation Office.

#### Chapter 1

# Moving Lite on Public Transport

They say small acts leave the biggest impact. This is especially true when it comes to adopting lighter, greener modes of transport. A simple decision like switching to walking, cycling, or riding public transport can help transform our city and planet.

This is why LTA continues to expand and improve our public transport system, to serve the evolving needs of commuters. Aside from being a greener option for daily journeys, public transport gets us to where we need to go conveniently and efficiently. It is reliable, safe and efficient, helping us to travel with ease and peace of mind.



# **Expanding Our Rail Network**

Each day, Singapore's rail network serves over three million rides! And that number is set to grow as our rail network expands.

#### Going Eastwards with the Thomson-East Coast Line

The highly anticipated Thomson-East Coast Line 4 (TEL4) opened for passenger service on 23 June 2024 with seven new stations.

7 New Stations Tanjong Rhu · Katong Park · Tanjong Katong · Marine Parade · Marine Terrace · Siglap · Bayshore



Additional 10.8KM in length



50% Travel time saved
It now takes 20 minutes to get from Marine
Parade to Shenton Way as compared to 40
minutes prior to TEL4!



More than 50,000 additional households will be within a **10-minute walk** of a Thomson-East Coast Line station.









We are on track to achieve the target of 8 in 10 households within a 10-minute walk of a train station by 2030s!

Commissioned artworks under the Art in Transit programme, and artworks developed with the community, transform our transit nodes into vibrant spaces, enhancing the commuting experience for all.

Check out some of these artworks located at our recently opened TEL4 stations!





TE24: Katong Park station
Community Placemaking –
Katong Park Chronicles
In collaboration with
Dunman High School and
Mountbatten CCC

TE23: Tanjong Rhu station
Art in Transit –
telinga ekologi kita
By bani haykal

#### The Circle Line is Coming Full Circle

When we "close the loop" by 2026, the completed Circle Line will link to all existing rail lines, giving commuters more alternative routes that bypass the busier interchanges at City Hall and Raffles Place.

3 New Stations

**Keppel** · Cantonment · **Prince Edward Road** 



Two are being tested and commissioned, and will hit the tracks soon!



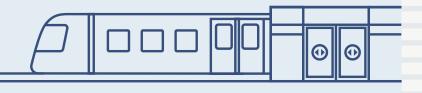
**More direct and convenient** routes to the city \_\_



#### Up and Coming! Explore the New Stations on the Downtown Line

The 2.2km Downtown Line 3 extension (DTLe) is on track.

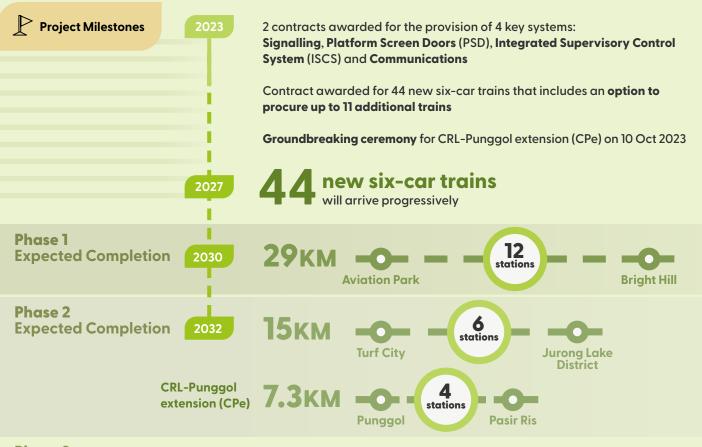




#### **Enriching Commuter Travel with the Cross Island Line**

The upcoming Cross Island Line (CRL) is Singapore's eighth MRT line and longest fully underground rail line. By connecting the eastern, western and north-eastern areas of the country, it will serve existing and future developments in these areas, linking major hubs such as Jurong Lake District, Punggol Digital District, and the Changi region.

Plus, with almost half its stations connected to existing rail lines, you can expect more travel routes popping up soon! Construction is being carried out in three phases.



Did You Know?

CPe stations are built "lite" with the environment in mind! There are:



Active energy-saving features such as solar photovoltaic panels on entrance structures



Hybrid cooling systems for public areas, such as using fans in tandem with air-conditioning, which helps reduce overall energy consumption



 Station structures built with lowcarbon concrete

Benefits more than 100,000 households

Benefits more than 40,000 households in the West, especially for those living at Sunset Way and West Coast (currently not served by an MRT line)

CPe will benefit another over 40,000 households with CPe Pasir Ris station connecting to the East-West Line, CPe Punggol station connecting to the North East Line and CPe Riviera station to the Punggol LRT

Phase 3

Engineering studies are ongoing and more details will be announced after these studies are completed

#### **Connecting the West with the Jurong Region Line**

The Jurong Region Line (JRL) will connect the west of Singapore and support the development of Jurong, which is slated to be the largest commercial hub outside the Central Business District.



Making Progress on Constructing the JRL!

#### Groundbreaking Ceremony

for JRL on 13 Jan 2023



2025

Ongoing construction of all JRL stations

Ongoing viaduct laying

Offshore testing and commissioning of trains Arrival of the first of 62 three-car trains

Phase 1 **Expected Completion** 

10 stations

from Choa Chu Kang to Boon Lay and Lorong Tawas

Phase 2 **Expected Completion** 



Phase 3 **Expected Completion** 



7 stations

from Tengah to Pandan Reservoir

7 stations extending into

NTU and towards **Jurong Pier** 





Convenience

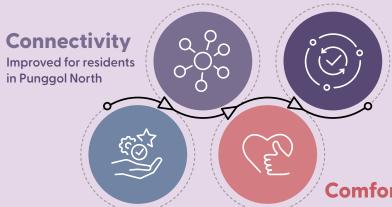
Easy access to the Punggol Digital

District and Singapore Institute of

**Technology Punggol campus** 

#### Easier Journeys with the North East Line

The North East Line (NEL) is expanding its connectivity and boosting its fleet! Punggol Coast station on the North East Line Extension (NELe) is on track to open at the end of 2024.



#### **Calibration**

- · Expansion of NEL fleet from 43 to **49 trains** from 28 Jul 2023
- · Enhanced service reliability and maintenance with conditionmonitoring systems
- Automatic Track Inspection (ATI) ensures more timely maintenance

#### Comfort

**25** first-generation trains are progressively being upgraded

- · New interior condition-monitoring capabilities
- · Better air-conditioning
- Better ventilation



#### **Smoother Travels on the LRTs**

Sengkang LRT station is undergoing enhancement works to improve the flow of commuters. Bukit Panjang LRT (BPLRT) is also undergoing renewal and upgrading works.

#### **Bukit Panjang LRT**

**Completion: End 2026** 

will replace first-generation light rail vehicles

- 2 vehicles began passenger service in Aug 2024
- 17 vehicles will be delivered progressively

>>> Click here to watch the video on the arrival of BPLRT new train!



**Sengkang-Punggol LRT** 



Replace older trains

**Boost Capacity** with double the number of two-car trains

Deliver progressively from **2024** 

**Sengkang Station** 

**Completion: End 2024** 





**New signs** & queue markings to easily identify routes

# Revitalising the North-South and East-West Lines

The North-South and East-West Lines (NSEWL) are the oldest and most heavily utilised rail lines in the MRT network, having served commuters for over three decades now. The renewal of the NSEWL six core systems was finally completed in October 2023!

Let's look at how the improvements will benefit our commuters.

**New Improvements** 

**Completed Oct 2023** 



# Track Circuit System >1,100 track circuits replaced for faster fault recovery



#### **Completed Improvements**

# Replacement of Sleepers

188,000 timber sleepers were replaced with concrete ones **Completed in 2016** 



#### **Replacement of Trains**

first, second and thirdgeneration trains replaced

Includes built-in condition monitoring capabilities and diagnostic systems to detect faults early



# Third Rail System 180KM of rail was replaced, improving reliability of power supply Completed in 2017



#### **Power Supply System**

Enhanced features for real-time monitoring to improve fault detection and prediction

Replaced 1,300km of power cables, 250km of fibre-optic cables, 206 power transformers, 172 switchboards, and various equipment in 171 substations



#### **Signalling System**

New Communications-based Train Control (CBTC) signalling system allows trains to run more closely to each other and shorten waiting times Completed in 2018



Located between Choa Chu Kang and Bukit Gombak stations on the existing North-South Line, the new station will benefit residents in Keat Hong, Bukit Batok West, Pavilion Park and Tengah town's Brickland district.



#### travel time saved

between city and commercial hub in Jurong Lake District

## Heard about the Pasir Ris Rail Turnback

The completed railway turnback in April 2024 allows trains to cross over faster and for the East-West Line to run at a shorter train frequency, when necessary.

Chairman's Message

### Ramping Up on Reliability with the Singapore Rail Test Centre!

The first train testing facility in Southeast Asia is expected to be completed by 2025. It will strengthen the reliability of the rail network and free up limited engineering hours on operational lines for maintenance and system renewal.

The first phase of construction of the high-speed test track was completed in November 2023.

### 3 Test Tracks







**High Speed Performance** and Integration

**Endurance** 



Comprehensive testing platforms for multiple railway systems

### **Johor Bahru will be Minutes Away with the RTS Link!**

Johor Bahru – Singapore Rapid Transit System (RTS) Link is a 4km cross-border metro link between Singapore's Woodlands North station and Johor Bahru's Bukit Chagar station.



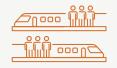
#### Making a Difference to Serve Passengers Better



Shortens travel time to ground 5 minutes between the 2 stations



Co-located Customs, Immigration and Quarantine (CIQ) Facilities (passengers only need to clear both countries' immigration authorities once, at the point of departure)



Serves up to 10.000 passengers per hour, per direction at peak capacity



**Eases congestion** 

along the Causeway and improves connectivity between Singapore and Johor Bahru

Chairman's Message

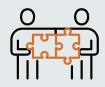
**Directors and Management** 

**Key Highlights** 

Awards and Contracts

#### **Smoother Journeys with SimplyGo**

In June 2023, EZ-Link and Transit Link's transit and travel cardrelated services were consolidated under the SimplyGo brand, seamlessly connecting physical and digital touchpoints.



In response to public feedback, the adult Card-Based Ticketing (CBT) system was extended and will continue to operate in parallel with SimplyGo until at least 2030.

Student Concession cards can be converted to SimplyGo Concession cards from Sep 2024

**Primary Secondary** 





As of Jul 2024

of adult fare transactions use SimplyGo (EZ-Link or bank cards)



**Commuters now have these** available payment options!

#### Card-Based Ticketing (CBT)

- ✓ F7-Link card
- ✓ NETS FlashPay card

#### SimplyGo-compatible cards

- ✓ Bank card
- ✓ SimplyGo EZ-Link card
- ✓ NETS Prepaid card

#### **How does SimplyGo benefit** commuters?



#### Ease

Check fare deductions and apply for refunds anytime, anywhere



#### Convenience

Top up your cards using your mobile phone



#### Security

Block lost cards remotely to prevent unauthorised transactions



#### **Leading the Way to Safer Rides**

Each year, LTA runs exercises to ensure our public transport operators are prepared for emergency scenarios.

#### **Exercise Exercise GREYHOUND Station Guard** Simulation of a multi-line train WHAT **Emergency preparedness** exercise to build resilience service disruption against security threats Woodlands MRT station **Outram Park MRT Station** WHERE November 2023 October 2023 WHEN WHO Organised by LTA and Organised by LTA, SBS Transit SMRT Trains, Included and SMRT Trains. Over 300 staff and commuters personnel participated

# **Enhancing Our Bus Infrastructure**

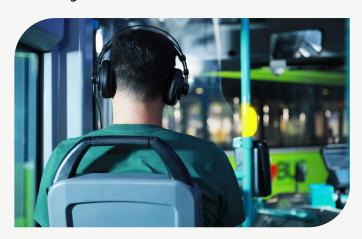
Buses are another form of sustainable commuting, and a convenient option for first-and-last-mile connectivity to your home. Beyond adjustments to bus services to address commuter travel patterns, supporting infrastructure and amenities enhance the commuter experience.

#### **Elevating the Bus Experience**

# **New Bus Interchange Improves Connectivity**

Jurong Town Hall Bus Interchange (JTHBI) opened on 26 November 2023. JTHBI complements Jurong East Bus Interchange to support bus services serving the region. JTHBI is connected to covered linkways and a pedastrian overhead bridge to provide convenience and comfort to commuters.

It includes **family-friendly facilities** (e.g. Baby Care Room, Commuter Care Room, Family Washroom) with barrier-free design to enhance accessibility for families with young children, seniors and those with mobility challenges. There are also **dedicated amenities for staff**.



# **12** New Bus Stops Enhance Accessibility

Taking the bus should be easy and accessible for people from all walks of life.

 Under the Bus Stop Infrastructure Enhancement Programme, bus stops are being enhanced to be barrier-free and senior-friendly, featuring additional seats with arms and back rests as well as ensuring wheelchair accessibility.



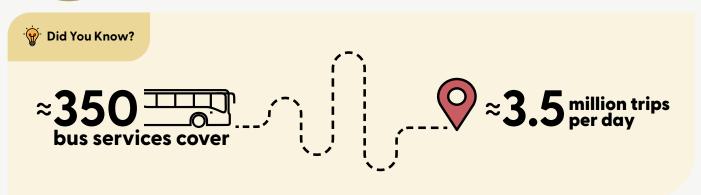
# Refurbished Public Buses Bring Greater Comfort

Newer buses mean cleaner, more reliable rides for all.

- Around 630 public buses are to undergo midlife refurbishment between 2024 to 2026
- This includes replacement of their seat upholsteries, floor covers, windows or windshield sealants and door system components

# #4 New Bus Signage Improves Visibility

A **new electronic display sign** format shows bus numbers in a larger font, to help the elderly and those with visual impairment identify bus services.



# **Boosting Point-to- Point Services**

Taxis and Private Hire Cars (PHC) complement the rail and bus networks. Here are three ways LTA is enhancing Point-to-Point (P2P) services to make this mode of transport more reliable and inclusive!



#### **Updating Regulatory Regime** for Taxis and PHCs

- · Statutory lifespan of taxis: Increased from 8 to 10 years so vehicle cost is spread out over a longer period
- · Taxis under 3 years old: Inspection frequency reduced from once in 6 months to once a year
- · Chauffeured PHCs over 10 years old: Inspection frequency increased from once a year to once every 6 months
- Retained call-booking requirement for larger taxi operators

# **Increasing Reliability**

- Introduced baseline standards for operational disruptions
- · Doubled the notification period for P2P operators exiting the market to minimise service disruptions

# Increasing Inclusivity

 Improved matching of commuter needs to appropriate service types (e.g. wheelchair users and families with young children)



#### How Does One Become a P2P Driver?

These licences ensure P2P drivers have the skills and knowledge to deliver safe and reliable services!

What is the difference between TDVL and PDVL?

## Taxi Driver's (TDVL)

Drive both taxis and private hire cars

#### **Private Hire Car Vocational Licence VS Driver's Vocational** Licence (PDVL)

Drive only a private hire car

The TDVL training curriculum will be streamlined to reduce efforts and costs needed to qualify.

#### Safeguarding the Interests of P2P Users

We have stepped up enforcement to ensure P2P riders' rights are protected. This includes more frequent checks and reinforcing awareness of the penalties of infringements to drivers.

#### Taxi drivers are not allowed to

- Charge above the metered fare
- Refuse to pick up and ferry passengers without valid reasons

#### Private hire car drivers are not allowed to

- Provide car-pooling arrangements through informal non-business mediums or chatgroups
- · Provide cross-border chauffeur services between Singapore and Malaysia



Chairman's Message

#### Chapter 2

# Living Lite with Reimagined Streets

LTA puts people first when planning, building and evolving our streetscape to make walking, cycling and riding public transport the most attractive and logical lifestyle choice for everyone!

Discover how we are reimagining our streets with



#### **Friendly Streets:**

# Creating Safer, More Inclusive and Gracious Neighbourhoods

LTA has set aside \$1 billion over the next decade to enhance infrastructure to improve first-and-last-mile connectivity.

The Friendly Streets initiative aims to make walking and cycling in neighbourhoods safer, more convenient and comfortable. Look out for pedestrian-friendly features such as barrier-free crossings, wider and more accessible footpaths, reduced traffic speeds and signalised crossings with pedestrian-priority.

Visual cues throughout the zone will provide a signal to motorists to slow down and be mindful of other road users, making it friendlier for those travelling by foot!



# 5 Friendly Streets pilots

- Ang Mo Kio
- Bukit Batok West
- Tampines
- Toa Payoh
- West Coast

# 10 more coming

- Bedok
- Pek Kio
- Buangkok
- · Punggol
- Bukit Panjang
- Holland/Buona Vista
- Choa Chu Kang · Sembawang
- Jurong East
- Tiong Bahru/Havelock



#### Coming Soon to Spaces Near You!

We're enhancing our commuter infrastructure to improve barrier-free access and make walking to key public transport nodes more convenient and comfortable.



More Covered Linkways
800m radius from

MRT stations to Friendly Streets and key amenities.

**89** Pedestrian Overhead Bridges (POBs)

near major transport nodes and healthcare institutions retrofitted with lifts and more to come in the next decade.

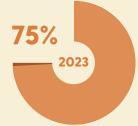


Did you know?

The number of people choosing Walk Cycle Ride (WCR) modes of transport during peak hour is **increasing every year!** 







Chairman's Message Directors and Management

# Repurposing More Spaces for the Community

By repurposing roads to create pedestrianised streets and community spaces, LTA aims to create a more livable and inclusive environment by ensuring greater safety and convenience for cyclists and pedestrians of all ages.





# Street-Level Wayfinding System Pilot

Our goal is to simplify navigation for pedestrians and cyclists.

### 35 of these signs

can be found in the central area and Yishun. If the pilot is successful, this will potentially set out the guidelines for street-level wayfinding signage design and placement.



## Reinventing Innovative Spaces for the Tanah Merah MRT Viaduct

Nov 2023

LTA invited the public to submit creative ideas on how to repurpose the viaduct and turn it into a green and active mobility corridor.

Mar 2024



Shortlisted participants were invited to an ideation workshop to collaborate and develop the selected ideas.



# Explore these hidden gems along your commute!

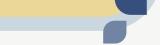
#### "Friendlier Roads, Happier Commutes" Exhibition

An interactive exhibition at Singapore Mobility Gallery to educate the public on how roads are transforming to meet commuters' needs.

#### Art on the Go

In January 2024, National Arts Council (NAC) and LTA announced a collaboration for a three-year partnership to display works by Singapore artists and arts organisations at land transport spaces.

This includes themed trains and stations as well as displaying artwork at under-utilised spaces below viaducts.



# Transforming the Streets with the North-South Corridor

We're taking a people-first approach to building the North-South Corridor (NSC), a multi-modal transportation corridor comprising an expressway along its tunnel and viaduct, which will enhance connectivity from the northern region to the city, serving towns such as Sembawang, Yishun, Ang Mo Kio, Toa Payoh, Novena and Rochor.

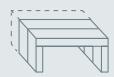
As Singapore's longest transit priority corridor, the NSC's surface streets freed up will be repurposed into spaces for walking, cycling, public transport and the community, promoting areener travel modes.







Works along the 21.5km stretch are in progress



More 60% of the foundations than 60% have been completed

Foundation works are expected to complete in 2025.





Compared to our other expressways, the NSC will have the **longest underground road tunnel!** 

#### Step 1

Engaging the people

Between July 2023 and January 2024, LTA and NParks conducted a series of visioning workshops involving residents, stakeholders and members of public to gather ideas and feedback on transforming the NSC's surface streets into inclusive and accessible spaces.



## Step 2 Appointing a design team

In October 2023, LTA launched a Request for Proposal to appoint a multi-disciplinary Design Team to **develop the Master Plan** for NSC's surface streets.



#### Step 3

Developing and executing the master plan

The appointed Design Team will work with LTA and the community to **envision and co-create** the surface streets.



# Stepping up Active Mobility

Active mobility is key to living a healthier, more enjoyable lifestyle. To Live Lite is to make our city a more inclusive, safe and pleasant place for all to walk, cycle and scoot. Our latest initiatives will provide more inter- and intratown connectivity, and contribute to a more healthy, sustainable future.



#### **Calling All Cyclists!**

LTA has called new tenders for cycling paths across the island from Bukit Merah to Telok Blangah, Kallang and the city, Clementi, Bukit Batok and Jurong West.

By the **end of 2024**, most residents can expect some **cycling paths in their town!** 

# What is the Latest Development on our Cycling Paths?

Mar 2024 2030

~600km completed

1,300km expected

#### Safeguarding Our Shared Paths for Everyone

**Three-Wheeled Pedal Cycles and Recumbent Devices** 

Since March 2024, manual threewheeled pedal cycles and recumbent devices are allowed on footpaths, cycling paths and roads, subject to their respective device criteria.



Footpaths and Cycling Paths

<70cm

width

≤**2C** unla

≤20kg unladen weight ≤130cm width ≤260cm length

At least one working handbrake (footbrakes allowed for recumbents)

**Bright coloured flag** displayed on a pole (only for recumbents)

All other active mobility devices allowed on roads (i.e. bicycles and PABs) are also subject to the **130cm width and 260cm length limits.** 

Motorised three-wheeled pedal cycles and recumbent devices remain disallowed. The Government will review this again when recognised international standards are available.

**Personal Mobility Aids** 

Recommendations from Active Mobility Advisory Panel (AMAP) have been accepted!



- Certification of medical need is required for users of mobility scooters
- Speed limit lowered from 10km/h to 6km/h
- Size limits for PMAs ridden on paths are aligned with those travelling by public transport

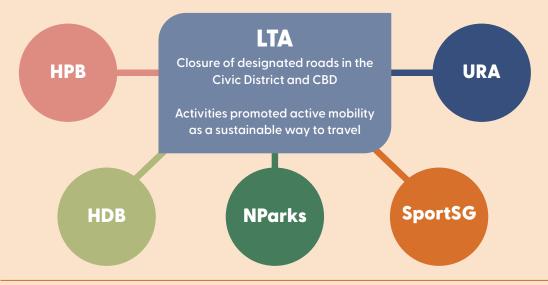
Regulations will take effect by end 2025.

#### **Car-Lite Events**



#### **Car-Free Sunday 2024**

Organised by the Land Transport Authority, Health Promotion Board, Housing & Development Board, National Parks Board, Sport Singapore and Urban Redevelopment Authority





#### **OneEarth Challenge (OEC)**

An outreach programme using virtual gamification was launched for primary school students to encourage a car-lite lifestyle from young.



Official launch of OEC, with over 6500 students participating across 15 schools



A mass tree-planting event held for participants

#### Safer and More Enjoyable Paths

Building paths is one aspect of making walking and cycling more practical. The other is nurturing a culture of safe and considerate path-sharing to ensure everyone can enjoy our spaces together.



#### **Path Safety Programme**

A school programme comprising activities such as an assembly talk, game booth and the Confidence on Wheels Programme to educate students



#### **Move Happy Graciousness Campaign**

An annual campaign featuring videos and outdoor publicity for members of public



Active Mobility Enforcement
Officers and Community Ambassadors
Ground engagement to educate best practices



#### S.T.A.R Path Champion

To recognise and reward users who displayed positive path-sharing behaviours

As our population ages and active mobility grows in popularity for firstand-last-mile journeys, LTA is doing more to keep our paths safe, especially for seniors and young children.

We will continue to educate path users on the rules and encourage safe path-sharing behaviours.















# All Aboard for Inclusive Travel

Inclusive and commuter-friendly features transform our streets into inviting areas for walking and cycling. Here are some developments over the last year!



# Promoting a Gracious and Caring Commuting Culture

As of March 2024, **16,000 people completed Caring Commuter training** to learn how to assist fellow commuters in need.

Partnerships with corporations, schools and social services have also expanded to increase awareness of caring commuting through engagements and co-creation projects.



# 4 Barrier-Free Features to make Pedestrian Crossings More Inclusive and Safe



#### **Silver Zones**

Implemented at residential areas with high proportions of seniors, these zones have traffic-calming features and reduced speed limits to make it safer for senior pedestrians.

2023

36 Silver Zones completed

50 Silver Zones

islandwide



#### Green Man+

This feature gives elderly and persons with disabilities up to 12 additional seconds to cross the road depending on the length of the crossing.

By 2027

**1,500** more pedestrian crossings with Green Man+



#### **Improved Tactile Tiles Layout**

LTA engaged the Singapore Association of the Visually Handicapped (SAVH) and Guide Dogs Association to explore an alternative layout of tactile tiles.

This helps to **mitigate slip risk**, making streets **safer** for pedestrians.



#### **Touchless Pedestrian Sensor**

LTA has launched a six-month trial at four pedestrian crossings to test the use of **microwave sensors** to activate the green man signal.

With these sensors, pedestrians can **call for the green man by waving their hands**, instead of pushing a button.

Chairman's Message Directors and Management

Chapter 3

### Building Lite for a Sustainable Network

From construction to operations and maintenance activities, we're Building Lite with more environmentally friendly efforts. It also means improving roads, embracing green technology, and dialling up on digital solutions. LTA's goal? To minimise impact on the Earth and maximise benefit to commuters!

Explore our Build Lite achievements over the last year.



# **Going Green** and Treading Lite

From charging up the Electric Vehicle (EV) scene to launching our first Sustainability Report, LTA is committed to greening our land transport system and reducing emissions in support of Singapore's net-zero goal.

We're proud to announce we've made significant progress by ramping up electric charger infrastructure to support motorists towards a future of EVs.





#### **Powering Forward to Electrify Singapore**

**Aug 2024** 2030 2023 **Mar 2024** 2025



2,400 **EV** charging points at >700 **HDB** carparks (primarily slow chargers)



More than

**HDB** carparks equipped with EV chargers

**Co-funded installation** chargers in non-landed private residences

via the EV Common

**Charger Grant** 

electric buses to

replace diesel buses

More than charging points



**Almost** 

of all new car registrations are electric cars

18,000

**cars or 2.7%** of total car population are electric



100%

of HDB towns to be equipped with EV chargers



of our public bus fleet to be made up of electric buses

**EV** charging systems to be installed at bus depots such as Sengkang West, East

Coast and Gali Batu

### 120 fast chargers

for high mileage vehicles to be progressively installed at around 60 HDB carparks by 2025

Chairman's Message

Directors and Management

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Awards and Contracts

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# **Encouraging Vehicle Electrification for Greener Transport**



Extension of \$0 Additional Registration Fee (ARF) Floor

for fully electric cars and taxis until December 2024



Extension of Electric Vehicle Early Adoption Incentive (EEAI)

until December 2025



Newly registered fully electric cars and taxis from 1 January 2024 to 31 December 2024 receive **45% rebate off** ARF, capped at \$15,000



**Cost Savings** 

**Up to \$40,000 off ARF** 



#### **EV Common Charger Grant**

Co-funds the installation cost of chargers, by 50% or at a cap of \$4,000 per charger for non-landed private residential premises

Available for up to 2,000 EV chargers or until 31 December 2025





Citizen Engagement Workshop on Good EV Charging Experience

Organised by LTA's National Electric Vehicle Centre, over 40 members of the EV community attended the workshop to exchange perspectives on EVs and discuss potential recommendations to cultivate good charging behaviour.



#### **Progressing on Energy Efficiency**





>110,000 street lighting changed to LED technology



>25 million

kWh in energy consumption per year



**SWITCHOFF Initiative** 

# Lights off from lam to 5am daily

at 4,300 bus stops and 35km of covered walkways

SAVINGS

Around **47,000** kWh of electricity per month



#### Did you know?

### Under the Electric Vehicles Charging Act 2022:

- ✓ EV chargers must be:
- Type-approved by LTA
- · Registered before use
- ✓ EV charging operators require a licence
- EV charging infrastructure must be provided in developments undergoing specified building or electrical works

#### **EV Charging Technology**

LTA is facilitating **two new sandboxes focused on Electric Vehicle Charging Systems (EVCS).** These will give us a safe space to develop and trial new charging technology that is not within the scope of current standards and regulations!

Financial Highlights



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# **Enhancing Road Journeys**

From commuter facilities and enhanced roads to the introduction of ERP 2.0, here are things to look out for on the roads that will make your commutes smoother!



#### **Road Enhancements to Smoothen Traffic Flow**

Seletar Link Flyover

1.05km



Opened on 202

Alternative route **Punggol Town to SLE or CTE** 



Improved connectivity to

New developments in **Punggol Town** 

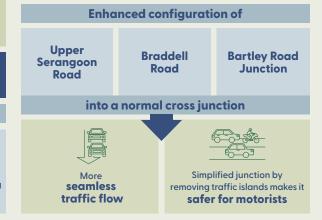
Industrial developments in Pulau Punggol Timor

Developments in

Sengkang
New Town

when the new Sengkang
West Drive is completed

2 Braddell-Upper Serangoon-Bartley Road Junction





#### All You Need to Know about ERP 2.0

#### What are the changes?

ERP 2.0 replaces the current ERP system that is reaching end of life.

 Tapping on Global Navigation Satellite System (GNSS) technology, ERP 2.0 enables more flexible congestion management without physical gantries

#### How does this benefit motorists?

- · Improves traffic flow
- Enhances the driving experience by providing useful information like real-time traffic incident and road safety alerts
- Improves driver awareness with notifications on bus lanes and speed cameras, to encourage safer driving
- Facilitates seamless payments for roadside parking, usage licenses and checkpoint tolls

#### Has the change started?

Yes! Since the roll-out of installations in November 2023, over 100,000 vehicles have been fitted with the On-Board Unit (OBU). More motorists will be progressively notified for installation. They can also combine installation with their regular servicing appointment by contacting an authorised workshop.

#### Chapter 4

# Partnering for a Lite Future

Bringing our future of lite land transport plans to fruition will rest on smart investment in our people and in new technology. Partnering with others in the industry will challenge us to be at the forefront of our

We recognise the contributions of all our public transport workers, and steadily build capabilities in our workforce to develop a strong foundation of talent.



# **Innovating for Future Capabilities**

To make public transport smarter, we're collaborating with agencies and operators as well as partnering with educational institutions to drive impactful change and progress. We aim to ramp up on innovation and nurture the next generation of public transport workers to ensure they are skilled with capabilities for the future.

LTA isn't just making public transport smoother, but also **smarter!** 



#### **More Collaborations** for Greater Innovation





#### **Strengthening Our Workforce Capabilities**

Inaugural Singapore RailTech Grand Challenge held in conjunction with 3<sup>rd</sup> Singapore BusTech Grand Challenge



In January 2024, the **Rail Excellence Advisory** Panel (REAP), comprising experts from Singapore and abroad, came together to brainstorm on how to sustain our rail reliability performance.



We signed a Memorandum of Understanding (MOU) with Taipei Rapid Transit Corporation (TRTC), SMRT Trains and SBS Transit.

This formalised the collaboration with good partners in the region, allowing us to

- continue exchanging best practices
- explore innovative solutions for public transport



Raise the professional image and recognise the skills and standards of public transport technical workforce in Singapore

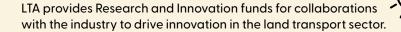


**Attract potential** candidates to join the public transport industry, and promote transport engineering



Launched the National EV Specialist Safety Bus Programme to train bus technicians for the transition to electric buses to encourage further capability-building for the future





S\$25 million has been set aside since 2018 for the Land Transport Innovation Fund (LTIF) to spur innovation and collaborative projects with industry partners.





The vehicle registration process is now fully digital! Vehicle owners can now authorise registration transactions online with their Singpass/Corppass.

**Key Highlights** 

14 vehicle undercarriage inspection devices (VIDs) have been commissioned. These VIDs were developed in collaboration with Temasek Polytechnic and make it both easier and safer for enforcement officers to check for illegal modifications.



## Celebrating Those Working Behind the Scenes

Where would Singapore's public transport be without the people on the ground working tirelessly to keep the system running smoothly? Here's how we've shown our appreciation for the public transport workers and partners who keep our land transport ecosystem safe, reliable and efficient.

#### Public Transport Workers' Appreciation Day

Themed "Caring for our Public Transport Workers and Commuters", the event was organised to show appreciation to

approximately 22,000 public transport workers who make our daily commute safe, smooth and reliable.



A carnival ran in conjunction with Caring Commuter Week on 4 November 2023.

12 representatives received tokens of appreciation in recognition of the collective hard work and dedication of the public transport workforce

Public transport operators introduced **rail virtual reality** and bus simulators for an immersive experience explaining their work

**Depot Tours** were also held for students to gain insights into the roles and responsibilities of public transport workers

# Public Transport Safety and Security Awards

September 2023

179 public transport workers recognised

## **6** Awards Operator Category given to 4 operators

For rail, bus and point-to-point transport operators with the best safety records, and who have demonstrated strong commitment to commuter and workplace safety

2 Individuals 24 Groups

Star Awards

Recognised for their initiatives to create a safer and more secure workplace

28 Awards Special Commendation

Recognised public transport workers for their timely actions and quick thinking in preventing potential safety or security incidents

**96** Safety Champions

Recognised public transport workers for their efforts in mentoring their colleagues and promoting workplace safety and security

25th Annual Safety, Health and Environmental Awards Convention



### **42** Organisations

recognised for outstanding workplace safety, health and environmental management practices New category Good
Introduced Good
Housekeeping
Award

Chairman's Message Directors and Management

### **Awards**

Minister's Value-for-Money Achievement Award 2023 (Distinguished Award)



Due to COVID-19 delays, LTA faced a challenge in developing the Changi East Industrial Zone (CEIZ). The CEIZ foundation construction may damage the newly operating CRL1 tunnels.

To mitigate this risk, LTA adopted a whole-of-government approach, advancing the installation of the CEIZ pile external casing to guide future developers and prevent impact on the CRL1 rail tunnels. Minister's Value-for-Money Achievement Award 2023 (Distinguished Award)



In response to the need for an optimised launch shaft design, LTA collaborated with the contractor to implement an Obround-shaped launch shaft.

This innovative design enhanced structural integrity and control of wall and ground movements, is cost-effective and aligns with LTA's sustainability goals of reducing concrete and steel usage.

Minister's Value-for-Money Achievement Award 2023 (Merit Award)



This award recognised LTA's engineering expertise and innovation in constructing the Johor Bahru – Singapore Rapid Transit System (RTS) Link.

LTA successfully constructed tunnels underneath Admiralty Road West without disruption to the road or utilities, while achieving cost savings and keeping to the tight construction schedule.

Minister's Innovation Award 2023 (Merit Award)



In celebration of the Thomson-East Coast Line 3 (TEL3) Opening Event in 2022, LTA hosted interactive streams on Facebook Live to engage the public and curated an original #TEL3PortAway audio to creatively feature our iconic MRT train door closing chime on TikTok.

LTA was the first government agency to partner Klook to incorporate gamification into our digital campaign. There was a physical turnout of 600,000 visitors at TEL3 Opening Event, and a series of online content also reached about seven million people.

Minister's Innovation Award 2023 (Merit Award)



This award recognised the novel approach in showcasing LTA's diverse range of work, from train testing to arrivals and harnessing the edu-training nature of TikTok to provide behind-the-scenes insights into the challenges of road construction and maintenance.

Over 1.5 million views were garnered within two months, placing the LTA TikTok channel as the 4th most popular among Singapore government agency TikTok accounts and earning praise from netizens who appreciate what goes into building and maintaining one of the world's best land transport systems.

### **Awards**



The President's Certificate of Commendation 2023 (COVID-19)



This award recognised LTA's role and contributions to Singapore's COVID-19 response. It was presented to LTA Chief Executive, Mr Ng Lang, by then-President Halimah Yacob during the Investiture of National Awards (COVID-19) on 18 June 2023.

Inaugural Institution of Engineers, Singapore (IES) Sustainability Awards 2023



LTA was recognised for its outstanding efforts in implementing steel slag porous asphalt pavement to reduce traffic noise along expressways and using warm mix asphalt to lower emissions and smoke during paving.

These contributed to sustainable road construction practices.

Special Achievement in GIS Award (SAG) 2023



LTA created Ignite, a geospatial platform that facilitates data discovery and access to geospatial data, analytics, and map-based applications for staff.

The Ignite platform also empowers staff to create spatial data, maps, applications, and dashboards without the need for extensive coding skills.

Jacobs Award 2023



Katherine Cai Xuefen received the Jacobs Award for Most Innovative Use of Data at the European Transport Conference for her research paper, "An Integrated Framework of Social Media Opinion Mining and Category System to Analyse Public Opinion Towards Transportation technology and Services".

It involved using an unsupervised machine learning model to mine Twitter data and provide insights into public sentiment towards autonomous vehicles.

CONTRACT	CONTRACTOR/CONSULTANT	DESCRIPTION				
CROSS IS	CROSS ISLAND LINE					
CR205	China Communications Construction Company Limited (Singapore Branch)	Design and Construction of King Albert Park Interchange Station for Cross Island Line				
CR2051	Bureau Veritas Buildings & Infrastructure Pte. Ltd.	Appointment of Qualified Person (Supervision) including Qualified Site Supervisors for CR205				
CR2052A	Cast Laboratories Pte Ltd	Supply, Installation and Monitoring of Instruments for Contract CR205				
CR2052B	Ryobi Geotechnique International Pte Ltd	Supply, Installation and Monitoring of Instruments for Contract CR206				
CR2053A	AECOM Singapore Pte Ltd	Accredited Checking Services for Cross Island Line Civil Contracts CR205, CR208 and CR209				
CR2053B	AECOM Singapore Pte. Ltd.	Accredited Checking Services For Cross Island Line Civil Contract CR206				
CR206	KTC Civil Engineering & Construction Pte Ltd	Design and Construction of Maju Station and Tunnels for Cross Island Line				
CR2061	ECAS Consultants Pte. Ltd.	Appointment of Qualified Person (Supervision) including Qualified Site Supervisors for Contract CR206				
CR208	China Communications Construction Company Limited (Singapore Branch) - Sinohydro Corporation Limited (Singapore Branch) Joint Venture	Design and Construction of Clementi Interchange Station and Associated Additions & Alterations Works for Cross Island Line				
CR2081	ECAS Consultants Pte. Ltd.	Appointment of Qualified Person (Supervision) including Qualified Site Supervisors for Contract CR208				
CR2082A	Ryobi Geotechnique International Pte Ltd	Supply, Installation and Monitoring of Instruments for Contract CR208				
CR2082B	Fugro Singapore Land Pte Ltd	Supply, Installation and Monitoring of Instruments for Contract CR209				
CR209	Gamuda Berhad Singapore Branch	Design and Construction of West Coast Station and Tunnels for Cross Island Line				
CR2091	GCS Engineers Pte. Ltd.	Appointment of Qualified Person (Supervision) including Qualified Site Supervisors for Contract CR209				
CR151	CRRC Qingdao Sifang Co., Ltd./ Singapore CRRC Sifang Railway Vehicles Service Pte. Ltd. Consortium	Trains for Cross Island Line				
CR177	CRRC Zhuzhou Locomotive Co., Ltd.	Locomotives for Cross Island Line				
CR168	Willowglen Services Pte Ltd	Access Management System for Cross Island Line & Fence Intrusion Detection System for Cross Island Line and East Coast Integrated Depot				
CR181	Hitachi Plant Construction Ltd. Singapore Branch	Depot Equipment for Changi East Depot				
CR1120	Shinryo Corporation	A&A Works to NorthEast Line (NEL) Stations and Depot				

CONTRACT	CONTRACTOR/CONSULTANT	DESCRIPTION		
CROSS ISI	LAND LINE			
P1021	GWC Consulting Pte. Ltd.	Appointment of Qualified Person (Supervision) including Qualified Site Supervisors for the Supervision of CRL - Punggol Extension Contract P102		
P1022	Ryobi Geotechnique International Pte Ltd	Supply, Installation and Monitoring of Instruments for CRL-Punggol Extension Contract P102		
JURONG	REGION LINE			
J1050	Chuan Lim Construction Pte Ltd	Design and Construction of Noise Barriers		
J1305	Ancon Anda Pte Ltd	Design and Construction of Passenger Service Centre and Station Master's Room for Jurong Region Line Stations		
J171A	Kone Pte Ltd	Provision of Lifts for Jurong Region Line		
J171B	Constructions Industrielles De La Mediterranee - CNIM Singapore Private Limited	Provision of Escalators for Jurong Region Line		
J173C	Kandenko Co Ltd	Supply and Installation of Mechanical Services for Jurong Region Line Stage 2		
J175C	Powen Electrical Engineering Pte Ltd	Supply and Installation of Electrical Services for Jurong Region Line Stage 2		
DAIL FAUL	ANCENENT			
1150	ANCEMENT  In Chan Civil Engineering Pto Ltd.	Sawings Diversion and its Associated Works along Pulit Pately Doad Prickland Doad Pulit Pately West Avenue F. and 7		
1150	Jin Choon Civil Engineering Pte Ltd	Services Diversion and its Associated Works along Bukit Batok Road, Brickland Road, Bukit Batok West Avenue 5 and 7		
1379	CCECC Singapore Pte Ltd	Design And Build of Enhancement Works to Existing MRT Stations And Associated Commuter Facilities		
1420	C K T Thomas Private Limited	Design and Build of Enhancement Works to Existing NSEWL, DTL MRT Stations, CCL Depot		
R1020	PAL Consultancy Pte Ltd H&T Consulting Engineers Pte Ltd. Consortium	Consultancy Services for NSEWL Viaduct Bearing Replacement		
R1028	Top Pave Pte Ltd	Ceiling Renewal Works at Existing North-South East-West (NSEW) Line Stations		
R10281	RCY Pte. Ltd.	Qualified Person (Supervision) for Contract R1028, Contract 1420 & Contract 1379		
R152A	Fangda Innotech Co., Ltd.	Supply and Replacement of Components for North-South and East-West Line Full Height Platform Screen Door System		
RS148	ST Engineering Urban Solutions Ltd.	Replacement and Provision of Passenger Service Machine (PSM) and Station Computer (SC)		
ID102	Arup Singapore Private Limited - Gensler Singapore Pte. Ltd./ YWL Engineering Pte Ltd	Advance Architecture and Engineering Services for Repurposing of MRT Viaduct & Associated Space		
		TOTAL SUM AWARDED FOR RAIL PROJECTS \$3.7 BILLION		

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CONTRACT	CONTRACTOR/CONSULTANT	DESCRIPTION
NORTH-S	OUTH CORRIDOR	
N153	Smitech Engineering Pte Ltd	Power Supply System for North-South Corridor
N173	Shinryo Corporation	Environmental Control System & Tunnel Ventilation System for North-South Corridor
N175	Kandenko Co Ltd	Electrical Services for North-South Corridor
N178B	APP Engineering Pte Ltd	Fire Protection System for North-South Corridor
ROADS /	COMMUTER FACILITIES	
AM106	CCECC Singapore Pte Ltd	Design and Construction of Cycling Infrastructure
AM120	Or Kim Peow Contractors (Private) Limited	Construction of Cycling Path Network
AM201	Or Kim Peow Contractors (Private) Limited	Construction of Cycling Path Network (Central)
DE178	Quek & Quek Civil Engineering Pte Ltd	Proposed New Road Interchange at PIE / Jurong Canal Drive and Road Enhancement Works
DE187	WSP Consultancy Pte. Ltd.	Architectural and Engineering Design Services For Commuter Infrastructure
DE188	Harford Engineering Pte Ltd	Commuter and Road Infrastructure Works
DE189	Chiong Construction Pte. Ltd.	Enhancement Works to Existing Bus Infrastructure
ID103	Aurecon Singapore (Pte) Ltd	Engineering Investigation Study at Tuas
RC201	United E & P Pte. Ltd.	Road Works at City Centre
TR383	Shincon Industrial Pte Ltd	Replacement of Roofs of Covered Linkways and Sheltered Pedestrian Overhead Bridges
TR401	Eng Lam Contractors Co (Pte) Ltd	Footpath Renewal Contract
TRAFFIC	OPERATION / ROAD MAINTENANCE	
RM101	Novaars International Pte. Ltd.	Regular Inspection of Major Road Structures
RM201A	Jupiter Builder Pte Ltd	Term Contract for Road Related Facilities, Road Structures and Road Safety Schemes for East Sector
RM201B	Eng Lam Contractor Co (Pte) Ltd	Term Contract for Road Related Facilities, Road Structures and Road Safety Schemes for West Sector

CONTRACT	CONTRACTOR/CONSULTANT	DESCRIPTION			
TRAFFIC	TRAFFIC OPERATION / ROAD MAINTENANCE				
RM202	Eng Lam Contractor Co (Pte) Ltd	Upgrading of Road Signs			
RM203	Gim Tian Civil Engineering Pte Ltd	Upgrading of Road Signs for Expressways			
RM206	Highway-Avenue Consortium	Road Maintenance Contract for North-East Sector			
TR403	CMP Consultants Private Limited	Safety Inspection for Roads and Road-Related Facilities for East Sector			
TR405	YJP Surveyors Pte Ltd / CMP Consultants Private Limited Consortium	Safety Inspection for Roads and Road-Related Facilities for West Sector			
TR805A	TTS Group Pte. Ltd.	Term Contract for Technology - Enabled Survey Services			
TR805B	Oneberry Technologies Pte. Ltd.	Term Contract for Technology - Enabled Survey Services			
TR806	Wilson Parking (Singapore) Pte. Ltd.	Provision of Traffic Warden Enforcement Duty			
VS803	P-Serv Pte Ltd	Provision of Services for Vehicle Entry Permit (VEP)/Toll Operations			
PUBLIC T	PUBLIC TRANSPORT				
BD401A	Busways Pte Ltd / Shell Singapore Pte Ltd Consortium	Electric Vehicles Charging System for Electric Buses for Package A			
BD401B	Presico Engineering Pte Ltd	Electric Vehicles Charging System for Electric Buses for Package B			
PT218A	SBS Transit Ltd	Bus Contracting - Bukit Merah Bus Package			
PT218B	SMRT Buses Ltd	Bus Contracting - Jurong West Package			
PT601A	BYD (Singapore) Pte Ltd	Procurement of Single Deck Electric Buses			
PT601B	Cycle & Carriage Automotive Pte Limited	Procurement of Single Deck Electric Buses			
PT805A	Wah Sheng Motor Supply Co. (Pte.) Ltd.	Mid-Life Refurbishment for Buses			
PT805B	Comfortdelgro Engineering Pte. Ltd.	Mid-Life Refurbishment for Buses			
PT809	TNT Surveillance Pte. Ltd.	Replacement of Closed-Circuit Television (CCTV) Systems on Buses			
PT811	ST Engineering Urban Solutions Ltd. / Trapeze Group Singapore Pte Ltd Consortium	Procurement of Bus Fleet Management System			

CONTRACT	CONTRACTOR/CONSULTANT	DESCRIPTION			
PUBLIC 1	PUBLIC TRANSPORT				
PT812	ST Engineering Urban Solutions Ltd.  Supply, Installation and Implementation of Bus Transmitter System				
PT813	ST Engineering Urban Solutions Ltd.	Supply and Installation of Bus Central Junction Box			
PT815	NetE2 Asia Pte Ltd	Development and Maintenance of Command, Control and Communication (C3) System			
RS701	Deluge Fire Protection (S.E.A) Pte Ltd	Fire Tests with Suppression Systems on Electric Bus			
RS802	ST Engineering Urban Solutions Ltd.	Procurement of Bus Fare Collection Equipment			
RS803	RFNet Technologies Pte Ltd & Nera Telecommunications Ltd Consortium	Procurement of Bus Ticketing Depot System			

TOTAL SUM AWARDED FOR ROADS & OTHER PROJECTS

\$2.9 BILLION

# FY2023 Financial Highlights

#### **Statement of Comprehensive Income**

FY2023

**Net Surplus/(Deficit)** 

The Authority recorded a net surplus of \$186M in FY2023. Operating income was \$2,138M, an increase of \$151M (7.6%) from FY2022. Operating expenditure was \$5,127M, an increase of \$176M (3.6%) from FY2022. Government Grants was \$2,971M, an increase of \$48M (1.6%) from FY2022.

	General Fund	Railway Sinking Fund	Bus & Rail Contracting	Total
	\$'M	\$'M	\$'M	\$'M
Management Fee				
from Government	902	-	-	902
Fare Revenue	-	-	941	941
Rail Transit System				
Licence Charge	-	1	-	1
Other Operating Income	186	-	108	294
Operating Income	1,088	1	1,049	2,138
Operating Expenditure	(2,674)	(129)	(2,324)	(5,127)
Other Gains - Net	45	136	23	204
(Deficit)/Surplus before				
Government Grants	(1,541)	8	(1,252)	(2,785)
Government Grants	1,651	32	1,288	2,971

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F12022				
General Fund	Railway Sinking Fund	Bus & Rail Contracting	Total	
\$'M	\$'M	\$'M	\$'M	
849	-	- 84	849	
		841	841	
	_		,	
_	1	-	1	
183	-	113	296	
1,032	1	954	1,987	
(2,490)	(114)	(2,347)	(4,951)	
18	26	9	53	
(1,440)	(87)	(1,384)	(2,911)	
1,489	25	1,409	2,923	
49	(62)	25	12	

<sup>\*</sup>The full Financial Statements are available at https://www.lta.gov.sg/content/ltagov/en/who\_we\_are/statistics\_and\_publications/reports.html

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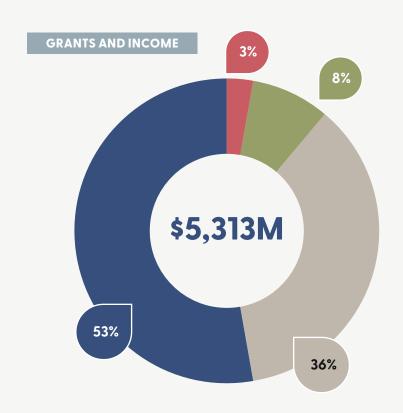
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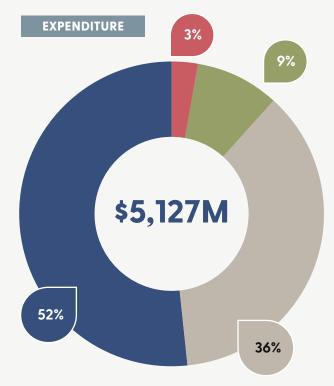
FY2022



#### **Government Grants, Income and Expenditure**

The Authority recognised total grants and income amounting to \$5,313M and incurred expenditure amounting to \$5,127M.





		GRANTS AND INCOME	EXPENDITURE
•	General Fund	\$2,784M	\$2,674M
•	Restricted Fund – Railway Sinking Fund	\$169M	\$129M
	Restricted Fund – Bus Contracting	\$1,914M	\$1,878M
•	Restricted Fund – Rail Contracting	\$446M	\$446M

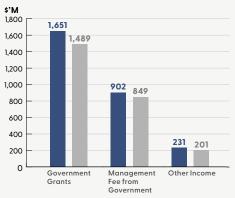
# FY2023 Financial Highlights

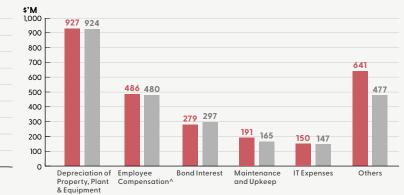


## FY2023 Grants and Income Expenditure FY2022

#### **Government Grants, Income and Expenditure**

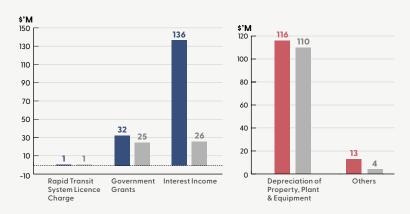
#### **General Fund**



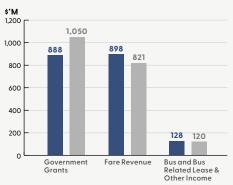


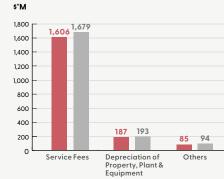
<sup>^</sup> Employee Compensation is net of amounts capitalised in property, plant and equipment.

#### Restricted Fund – Railway Sinking Fund

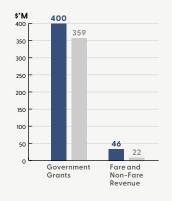


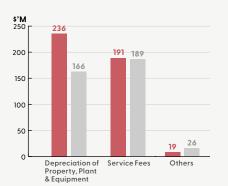
#### **Restricted Fund – Bus Contracting**





#### **Restricted Fund – Rail Contracting**





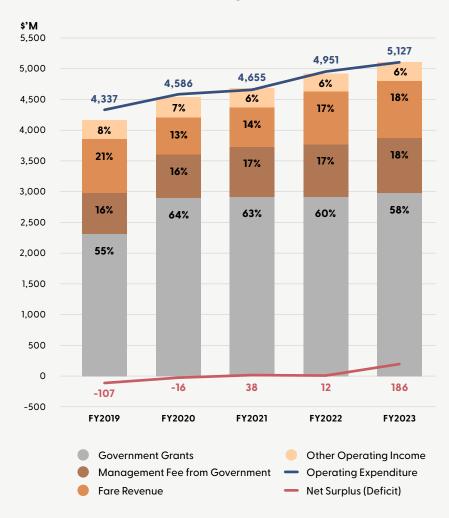
## FY2023

## **Financial Highlights**

#### **Balance Sheet**

FY2023 \$'M	FY2022 \$'M	Variance \$'M
63,782	61,809	1,973
13,452	13,560	(108)
18,578	18,773	(195)
3,135	2,978	157
935	1,046	(111)
18,769	16,469	2,300
8,913	8,983	(70)
6,595	6,362	233
14,461	12,935	1,526
84,838	81,106	3,732
5,717	5,511	206
61,784	59,461	2,323
8,650	8,650	-
530	529	1
8,157	6,955	1,202
84,838	81,106	3,732
	\$*M 63,782 13,452 18,578 3,135 935 18,769 8,913 6,595 14,461 84,838 5,717 61,784 8,650 530 8,157	\$'M \$'M 63,782 61,809 13,452 13,560 18,578 18,773 3,135 2,978 935 1,046 18,769 16,469 8,913 8,983 6,595 6,362 14,461 12,935 84,838 81,106 5,717 5,511 61,784 59,461 8,650 8,650 530 529 8,157 6,955

#### **5-Year Financial Summary**





#### LTA CORPORATE HEADQUARTERS

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#### LTA CUSTOMER SERVICE CENTRE

10 Sin Ming Drive, Singapore 575701

#### LTA BEDOK CAMPUS OFFICE

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