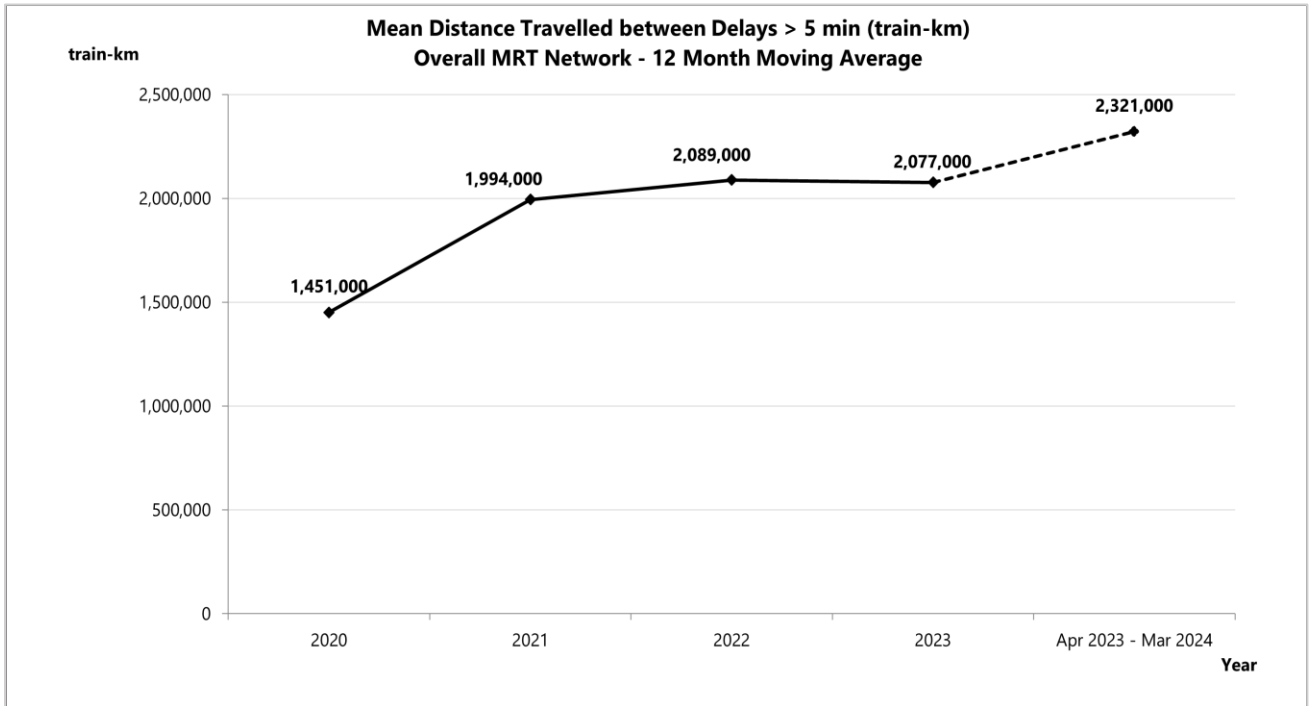


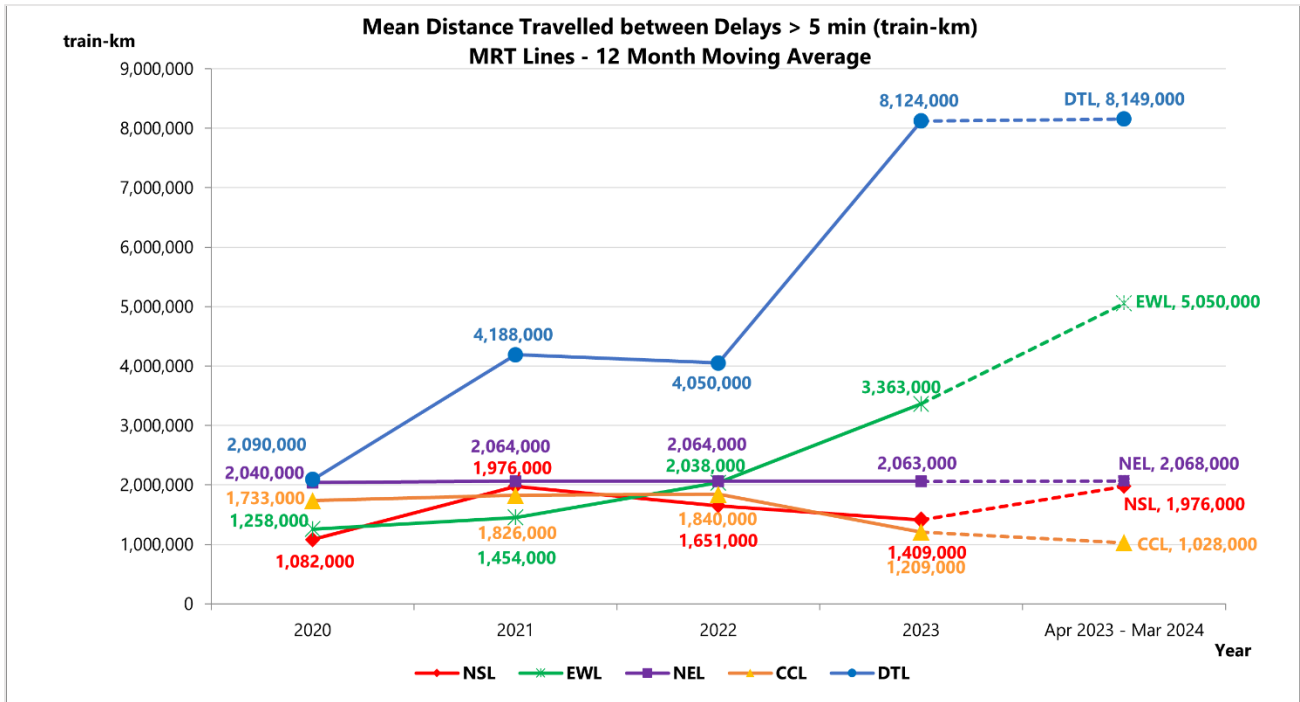
### Performance of Rail Service Reliability

Figures are subject to adjustments pending ongoing investigations into the cause of the incidents.

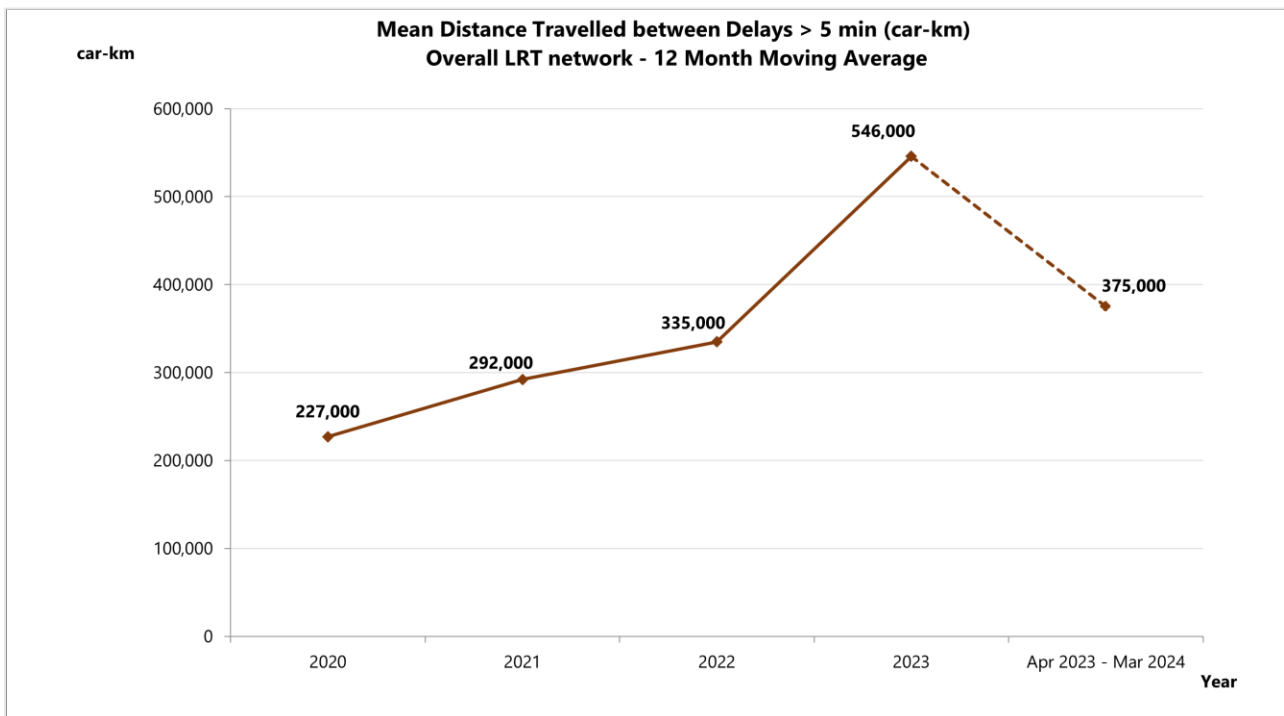
Figure 1: Mean Distance Travelled between Delays > 5 min (train-km) for Overall MRT Network – 12 Month Moving Average



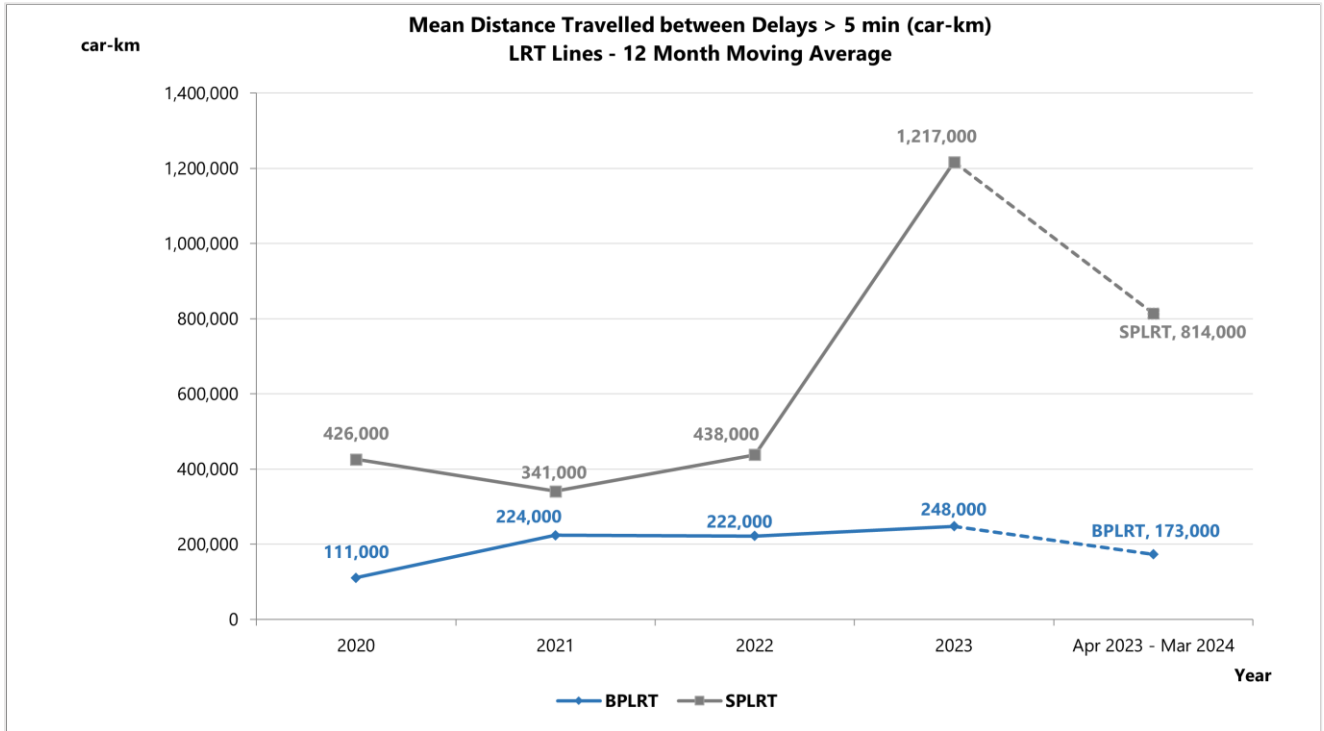
**Figure 2: Mean Distance Travelled Between Delays >5 min (train-km) for MRT Lines – 12 Month Moving Average**



**Figure 3: Mean Distance Travelled Between Delays >5 min (car-km) for Overall LRT network – 12 Month Moving Average**



**Figure 4: Mean Distance Travelled Between Delays > 5 min (car-km) for LRT Lines – 12 Month Moving Average**



**Table 1: Number of Service Delays (>30 min)**

|                | Overall MRT Network | NSL | EWL | NEL | CCL | DTL | Overall LRT Network | BPLRT | SPLRT |
|----------------|---------------------|-----|-----|-----|-----|-----|---------------------|-------|-------|
| <b>2020</b>    | 6                   | 1   | 2   | 1   | 1   | 1   | 5                   | 1     | 4     |
| <b>2021</b>    | 3                   | 1   | 0   | 1   | 1   | 0   | 4                   | 1     | 3     |
| <b>2022</b>    | 7                   | 1   | 1   | 2   | 2   | 1   | 2                   | 1     | 1     |
| <b>2023</b>    | 5                   | 3   | 0   | 0   | 2   | 0   | 3                   | 3     | 0     |
| <b>1Q 2024</b> | 1                   | 0   | 0   | 0   | 1   | 0   | 1                   | 1     | 0     |