

Performance of Rail Service Reliability

Figures are subject to adjustments pending on-going investigations into the cause of the incidents.

Figure 1: Mean Distance Travelled between Delays > 5 min (train-km) for Overall MRT Network

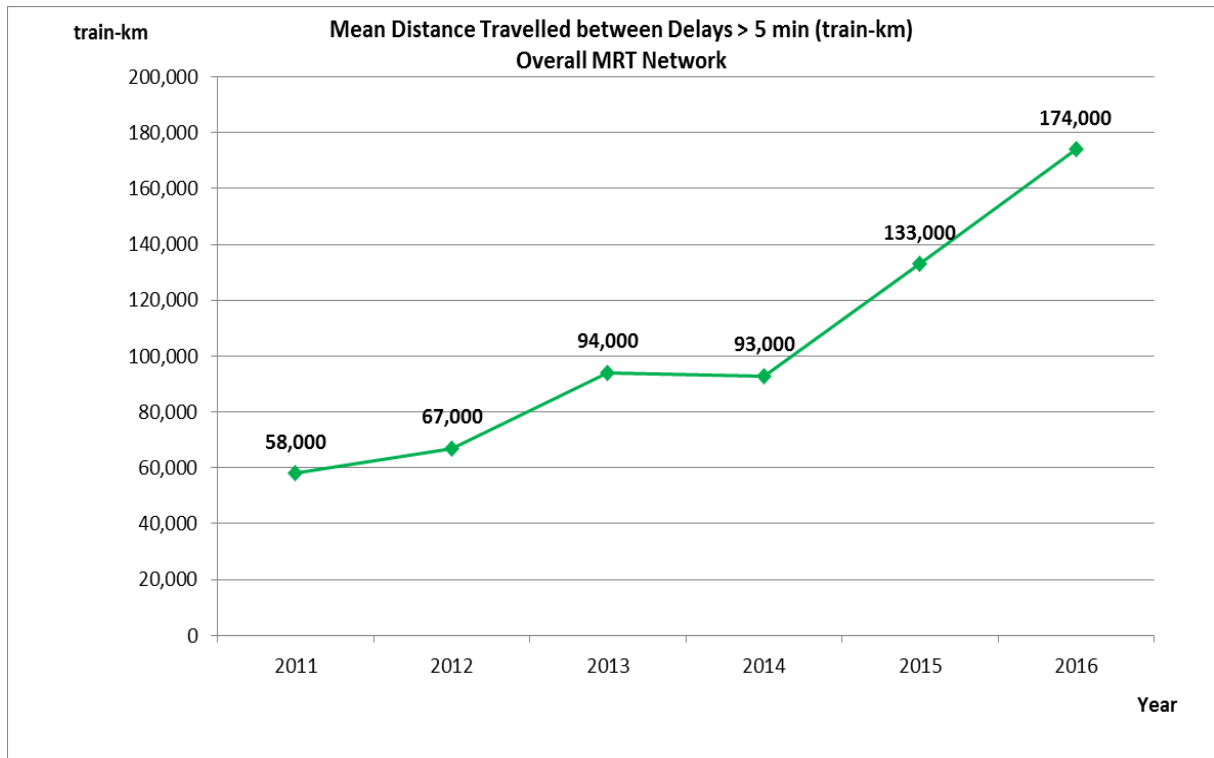


Figure 2: Mean Distance Travelled between Delays > 5 min (train-km) for MRT Lines

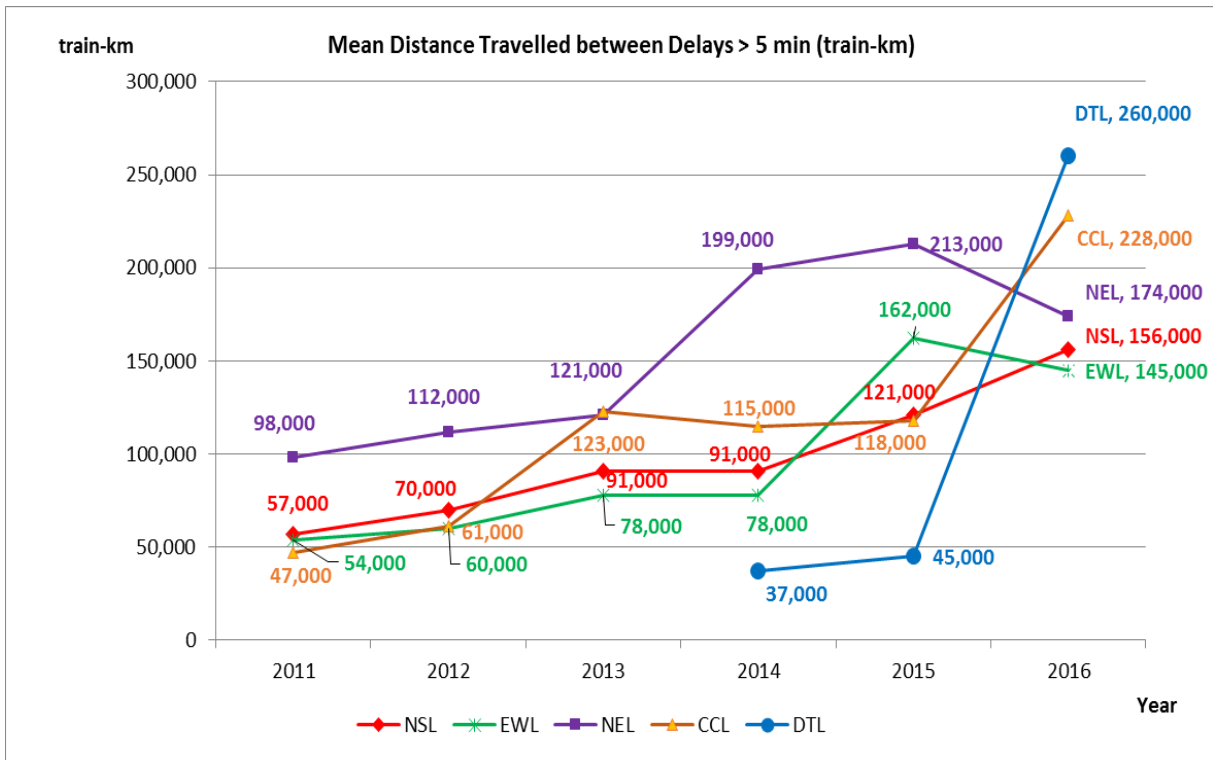


Figure 3: Mean Distance Travelled between Delays > 5 min (car-km) for Overall LRT Network

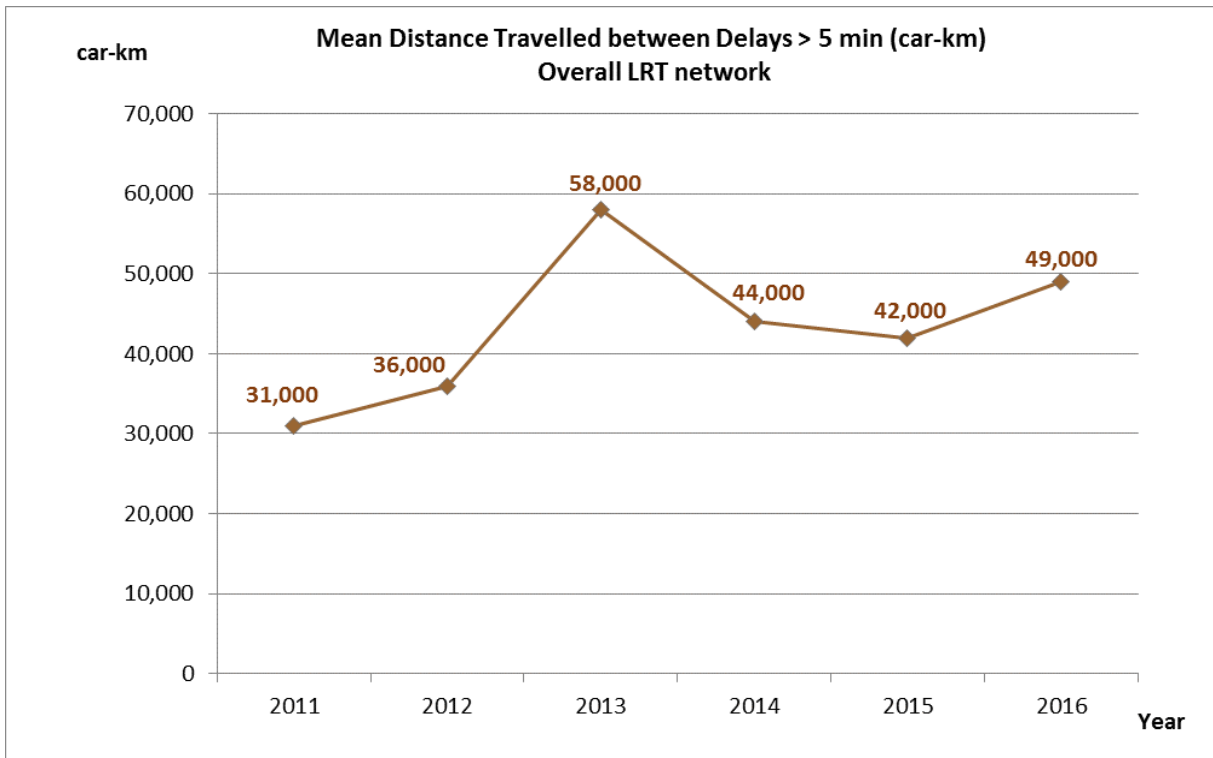


Figure 4: Mean Distance Travelled between Delays > 5 min (car-km) for LRT Lines

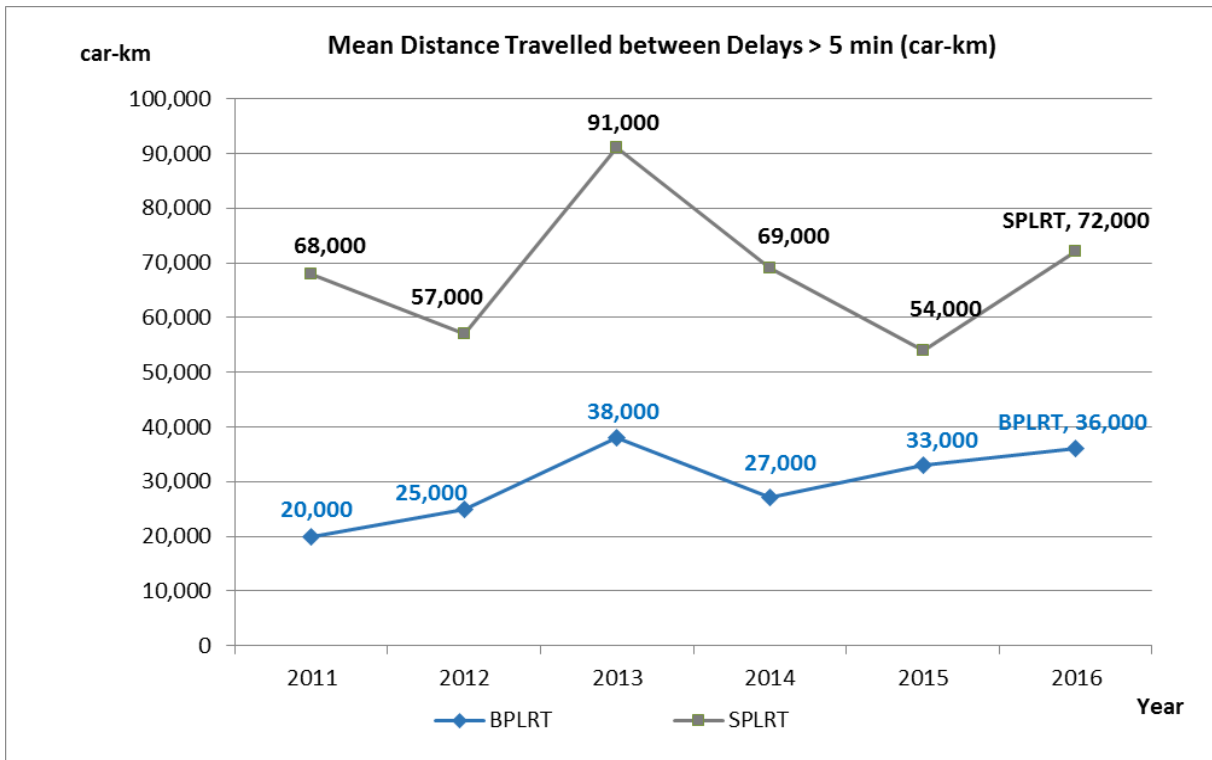


Table 1: Number of Service Delays (> 30 min)

| | Overall MRT Network | NSL | EWL | NEL | CCL | DTL | Overall LRT Network | BPLRT | SPLRT |
|------|---------------------|-----|-----|-----|-----|-----|---------------------|-------|-------|
| 2011 | 9 | 4 | 1 | 1 | 3 | - | 6 | 6 | 0 |
| 2012 | 8 | 0 | 3 | 2 | 3 | - | 5 | 0 | 5 |
| 2013 | 7 | 1 | 2 | 3 | 1 | - | 4 | 2 | 2 |
| 2014 | 10 | 4 | 1 | 2 | 1 | 2 | 4 | 2 | 2 |
| 2015 | 15 | 5 | 3 | 4 | 2 | 1 | 15 | 10 | 5 |
| 2016 | 16 | 4 | 5 | 3 | 3 | 1 | 18 | 8 | 10 |