

Table 1: Number of Service Delays on MRT network from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 train-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 train-km (> 5 min)
2011	11	0.05	393	1.75
2012	8	0.03	396	1.49
2013	8	0.03	311	1.18
2014	12	0.04	330	1.17

Table 2: Number of Service Delays on NSEWL from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 train-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 train-km (> 5 min)
2011	7	0.04	302	1.82
2012	3	0.02	277	1.55
2013	4	0.02	231	1.30
2014	6	0.03	236	1.30

Table 3: Number of Service Delays on NEL from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 train-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 train-km (> 5 min)
2011	1	0.03	31	1.02
2012	2	0.06	28	0.89
2013	3	0.10	33	1.05
2014	3	0.08	19	0.53

Table 4: Number of Service Delays on CCL from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 train-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 train-km (> 5 min)
2011	3	0.11	60	2.12
2012	3	0.05	91	1.65
2013	1	0.02	47	0.85
2014	1	0.02	51	0.89

Table 5: Number of Service Delays on DTL[^] in 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 train-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 train-km (> 5 min)
2014	2	0.29	24	3.43

[^]New MRT lines or new stages of a line such as DTL typically take about six to nine months to stabilise.

Table 6: Number of Service Delays on LRT network from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 car-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 car-km (> 5 min)
2011	9	0.25	123	3.40
2012	5	0.19	115	2.96
2013	4	0.09	86	1.94
2014	5	0.10	131	2.74

Table 7: Number of Service Delays on BPLRT from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 car-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 car-km (> 5 min)
2011	7	0.41	87	5.08
2012	0	0	72	4.05
2013	2	0.11	50	2.77
2014	2	0.11	72	3.95

Table 8: Number of Service Delays on SPLRT from 2011 to 2014

	No. of Service Delays (> 30 min)	Service Delays per 100,000 car-km (> 30 min)	No. of Service Delays (> 5 min)	Service Delays per 100,000 car-km (> 5 min)
2011	2	0.11	36	1.91
2012	5	0.24	43	2.04
2013	2	0.08	36	1.37
2014	3	0.10	59	1.99

Table 9: Normalised MRT Withdrawals (per 100,000 train-km) from 2011 to 2014

	Overall MRT Network	NSEWL	NEL	CCL	DTL [^]
2011	2.6	3.2	0.4	1.7	N.A.
2012	2.7	3.3	0.7	2.1	N.A.
2013	1.7	2.2	0.5	0.9	N.A.
2014	0.9	1.1	0.4	0.5	2.9

[^]New MRT lines or new stages of a line such as DTL typically take about six to nine months to stabilise.